

Sherwood Industries Ltd. ("Sherwood") hereby warrants, subject to the terms and conditions herein set forth, this product against defects in material and workmanship during the specified warranty period starting from the date of original purchase at retail. In the event of a defect of material or workmanship during the specified warranty period, Sherwood reserves the right to make repairs or to assess the replacement of a defective product at Sherwood's factory. The shipping costs are to be paid by the consumer. All warranties by Sherwood are set forth herein and no claim shall be made against Sherwood on any oral warranty or representation.

### Conditions

- ☞ A completed warranty registration must be submitted to Sherwood within 90 days of original purchase via the online warranty registration page or via the mail-in warranty registration card provided. Have the installer fill in the installation data sheet in the back of the manual for warranty and future reference.
- ☞ This warranty applies only to the original owner in the original location from date of install.
- ☞ The unit must have been properly installed by a qualified technician or installer, and must meet all local and national building code requirements.
- ☞ The warranty does not cover removal and re-installation costs.
- ☞ Sherwood Industries Ltd. reserves the right to make changes without notice.
- ☞ Sherwood Industries Ltd. and its employees or representatives will not assume any damages, either directly or indirectly caused by improper usage, operation, installation, servicing or maintenance of this appliance.
- ☞ A proof of original purchase must be provided by you or the dealer including serial number.

### Exclusions

An expanded list of exclusions is available at [www.urbanafireplaces.com/warranty.html](http://www.urbanafireplaces.com/warranty.html)

This warranty does not cover:

- ☞ Damage as a result of improper usage or abuse.
- ☞ Damage caused from over-firing due to incorrect setup or tampering.
- ☞ Damage caused by incorrect installation.

### To the Dealer

- ☞ Provide name, address and telephone number of purchaser and date of purchase.
- ☞ Provide date of purchase. Name of installer and dealer. Serial number of the appliance. Nature of complaint, defects or malfunction, description and part # of any parts replaced.
- ☞ Pictures or return of damaged or defective product may be required.

### To the Distributor

- ☞ Sign and verify that work and information are correct.

### Sherwood Industries Ltd.

6782 Oldfield Road, Victoria, BC . Canada V8M 2A3

Online warranty registration: [www.urbanafireplaces.com/product-registration/](http://www.urbanafireplaces.com/product-registration/)

Category	One Year	Two Year	Limited Lifetime (7yr)
Parts <sup>1</sup> (unit serial number required)		✓	
Burner Assembly			✓
Unit Base (excluding finish) <sup>2</sup>			✓
Valve & Pilot Components		✓	
Electrical Components		✓	
Ceramic Logs <sup>3</sup>		✓	
Windguard Glass <sup>4</sup>		✓	
Labour	✓		

<sup>1</sup> Whereas warranty has expired, replacement parts will be warranted for 90 days from part purchase date. Labour not included. Unit serial # required.

<sup>2</sup> Exterior Surface finishing covers plating, enamel or paint and excludes colour changes, chipping, and fingerprints. Travel costs not included.

<sup>3</sup> Log set and panels excludes wear and tear or breakage caused by cleaning or service.

<sup>4</sup> Glass is covered for thermal breakage. Photos of box and unit serial # must be supplied for breakage due to shipping.