



ELECTRIC FIREPLACES LIMITED WARRANTY

TöSO warrants this product conforms to its quality standards and will be free of defects in material and workmanship. Should any manufacturing defect occur when using the fireplace in a residence, TöSO will correct the defect according to the following conditions:

PARTS: For a period of **two (2) years** from date of sale or installation, TöSO will supply new replacement parts free of charge.

LABOUR: For a period of **two (2) years** from date of sale or installation, TöSO will supply a labour allocation for the replacement of the parts covered under the limited warranty.

PROOF OF PURCHASE: Copy of the proof of purchase is required to make this warranty valid.

CLAIM: A properly completed claim form must be received no later than 30 days after failure. Claims received after 30 days will not be accepted.

(Reverse side)



THIS WARRANTY IS VALID ONLY FOR THE ORIGINAL OWNER AND DOES NOT COVER THE FOLLOWING:

1. The following parts are not covered by the warranty: Front glass and the remote control.
2. Shipping damage.
3. Fireplace installation.
4. Usage other than for residential application.
5. Service required as a result of improper installation, incorrect supply voltage.
6. Damage from modifications or alteration of fireplace.
7. Any failure, loss, damage or personal injury due to accident, neglect, abuse by the owner or improper operation, failure to follow normal procedures as outlined in the instruction manual.
8. Any unit purchased from an unauthorized dealer or any online retailer.
9. Damage caused by power surge, lightning, power fluctuation or interruption of electrical power.
10. Fireplace installed in a manner that its access is rendered difficult or require special tools.