



Q4

DIRECT VENT FIREPLACE - IPI

TECHNICAL MANUAL

WARRANTY REGISTRATION
enviro.com/warranty



WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Installation and service must be performed by a qualified installer, service agency or the gas supplier.

SAFETY PRECAUTIONS



WARNING:

FIRE OR EXPLOSION HAZARD

Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- **Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**

- **WHAT TO DO IF YOU SMELL GAS**
 - **Do not try to light any appliance.**
 - **Do not touch any electrical switch; do not use any phone in your building.**
 - **Leave the building immediately.**
 - **Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.**
 - **If you cannot reach your gas supplier, call the fire department.**

- **Installation and service must be performed by a qualified installer, service agency or the gas supplier.**

INSTALLER:

Leave this manual with the appliance.

CONSUMER:

Retain this manual for future reference.

This appliance may be installed in an after-market permanently located, manufactured (mobile) home, where not prohibited by local codes.

This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

Massachusetts installations (Warning): This product must be installed by a licensed plumber or gas fitter when installed within the Commonwealth of Massachusetts. Other Massachusetts code requirements: Flexible connector must not be longer than 36in., a shut off valve must be installed; only direct vent sealed combustion products are approved for bedrooms/bathrooms. A carbon monoxide detector is required in all rooms containing gas fired direct vent appliances. The fireplace damper must be removed or welded in the open position prior to installation of a fireplace insert.

SAFETY PRECAUTIONS

FOR SAFE INSTALLATION AND OPERATION OF YOUR "ENVIRO" HEATER, PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

- All ENVIRO gas-fired appliances must be installed in accordance with their instructions. Carefully read all the instructions in this manual first. Consult the building authority having jurisdiction to determine the need for a permit prior to commencing the installation.
- **NOTE:** Failure to follow these instructions could cause a malfunction of the fireplace, which could result in death, serious bodily injury, and/or property damage.
- Failure to follow these instructions may also void your fire insurance and/or warranty.

GENERAL

• Installation and repair should be done by a qualified service person. The appliance should be inspected before the first use and, at least, annually by a qualified service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is imperative the control compartments, burners and circulating air passageways of the appliance be kept clean.

• Due to high temperatures, the appliance should be located out of high traffic areas and away from furniture and draperies.

Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burn or clothing ignition.

• Young children should be carefully supervised when in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to a fireplace or stove install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces. Any safety screen, guard, or barrier removed for servicing an appliance must be replaced prior to operating the appliance.

• Clothing or other flammable materials should not be placed on or near the appliance.

• A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals. If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance

FOR YOUR SAFETY

• Installation and service must be performed by a qualified installer, service agency or gas supplier.

• This installation must conform to local codes or, in the absence of local codes, with the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or the Natural Gas and Propane Installation Code, CSA B149.1.

• To prevent injury, do not allow anyone who is unfamiliar with the stove to operate it.

• To prevent injury, if the pilot or pilot and burners have gone out on their own, open the glass door and wait 5 minutes to air out before attempting to re-light the stove.

• Always keep the area around these appliances clear of combustible material, gasoline and other flammable liquids and vapours.

• These appliances should not be used as a drying rack for clothing or for hanging Christmas stockings/decorations.

• Due to the paint curing on the stove, a faint odor and slight smoking will likely be noticed when the stove is first used. Open a window until the smoking stops.

Always connect this gas stove to a vent system and vent to the outside of the building envelope. Never vent to another room or inside the building. Make sure the specified vent pipe is used, properly sized and of adequate height to provide sufficient draft. Inspect the venting system annually for blockage and signs of deterioration.

WARNING: Failure to position the parts in accordance with the diagrams in this booklet, or failure to use only parts specifically approved with this appliance, may result in property damage or personal injury.

WARNING: Do not operate with the glass front removed, cracked or broken. Replacement of the glass should be done by a licensed or qualified service person.

• Never use solid fuels such as wood, paper, cardboard, coal, or any flammable liquids, etc., in this appliance.

• Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system or any gas control which has been under water.

• Do not abuse the glass by striking it or slamming the door shut.

• If the Q4 unit is pulled out of its installation, and the vent-air intake system is disconnected for any reason, ensure that the vent-air intake pipes are reconnected and re-sealed in accordance to the instructions noted in INITIAL INSTALLATION - VENTING FIREPLACE INSERTS.

 **DANGER**



HOT GLASS WILL CAUSE BURNS
DO NOT TOUCH GLASS UNTIL COOLED.
NEVER ALLOW CHILDREN TO TOUCH GLASS.

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

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CODES AND APPROVALS

DIRECT VENT ONLY: This type is identified by the prefix DV. This appliance draws all of its air for combustion from outside the dwelling, through a specially designed vent pipe system.

This appliance has been tested and approved for installations from 0 feet to 4500 feet (1372 m) above sea level.

In the USA: The appliance may be installed at higher altitudes. Please refer to your American Gas Association guidelines which state: the sea level rated input of Gas Designed Appliances installed at elevations above 2000 (610 m) feet is to be reduced 4% for each 1000 feet (305 m) above sea level. Refer also to National Fuel Gas Code, ANSI Z223.1/ NFPA 54, local authorities, or codes which have jurisdiction in your area regarding the de-rate guidelines.

In Canada: When the appliance is installed at elevations above 4500 feet (1372 m), the certified high altitude rating shall be reduced at the rate of 4% for each additional 1000 feet (305 m). Refer also to CSA-B149.1 Natural Gas and Propane Installation Code, local authorities, or codes which have jurisdiction in your area regarding the de-rate guidelines.

- This appliance has been tested by INTERTEK TESTING SERVICES NA LTD. and found to comply with the established VENTED GAS FIREPLACE HEATER standards in CANADA and the USA as follows:

VENTED GAS FIREPLACE HEATER (Q4; NG/LPG)

TESTED TO: ANSI Z21.88-2014/CSA 2.33-2014 VENTED GAS FIREPLACE HEATERS
CAN/CGA 2.17-M91 GAS FIRED APPLIANCES FOR HIGH ALTITUDES
CSA P.4.1-02 TESTING METHOD FOR MEASURING ANNUAL FIREPLACE EFFICIENCY

This Enviro Q4 Fireplace:

- Has been certified for use with either natural or propane gases. (See rating label.)
- Is not for use with solid fuels.
- Is approved for bedroom or bed sitting room. (**IN CANADA:** must be installed with a listed wall thermostat. **IN USA:** see current ANSI Z223.1 for installation instructions.)
- Must be installed in accordance with local codes. If none exist, use current installation code CAN/CSA-B149.1 Natural Gas and Propane Installation Code (Canada in Canada or ANSI Z223.1/NFPA 54 in the USA).
- Must be properly connected to an approved venting system and not connected to a chimney flue serving a separate solid-fuel burning appliance.
- The flow of combustion and ventilation air not be obstructed.

IMPORTANT NOTICE (Regarding first fire up): When the unit is turned on for the first time, it should be turned onto high without the fan on for the first 4 hours. This will cure the paint, logs, gasket material and other products used in the manufacturing process. It is advisable to open a window or door, as the unit will start to smoke and can irritate some people. After the unit has gone through the first burn, turn the unit off including the pilot, let the unit get cold then remove the glass door and clean it with a good gas fireplace glass cleaner, available at your local Enviro dealer.



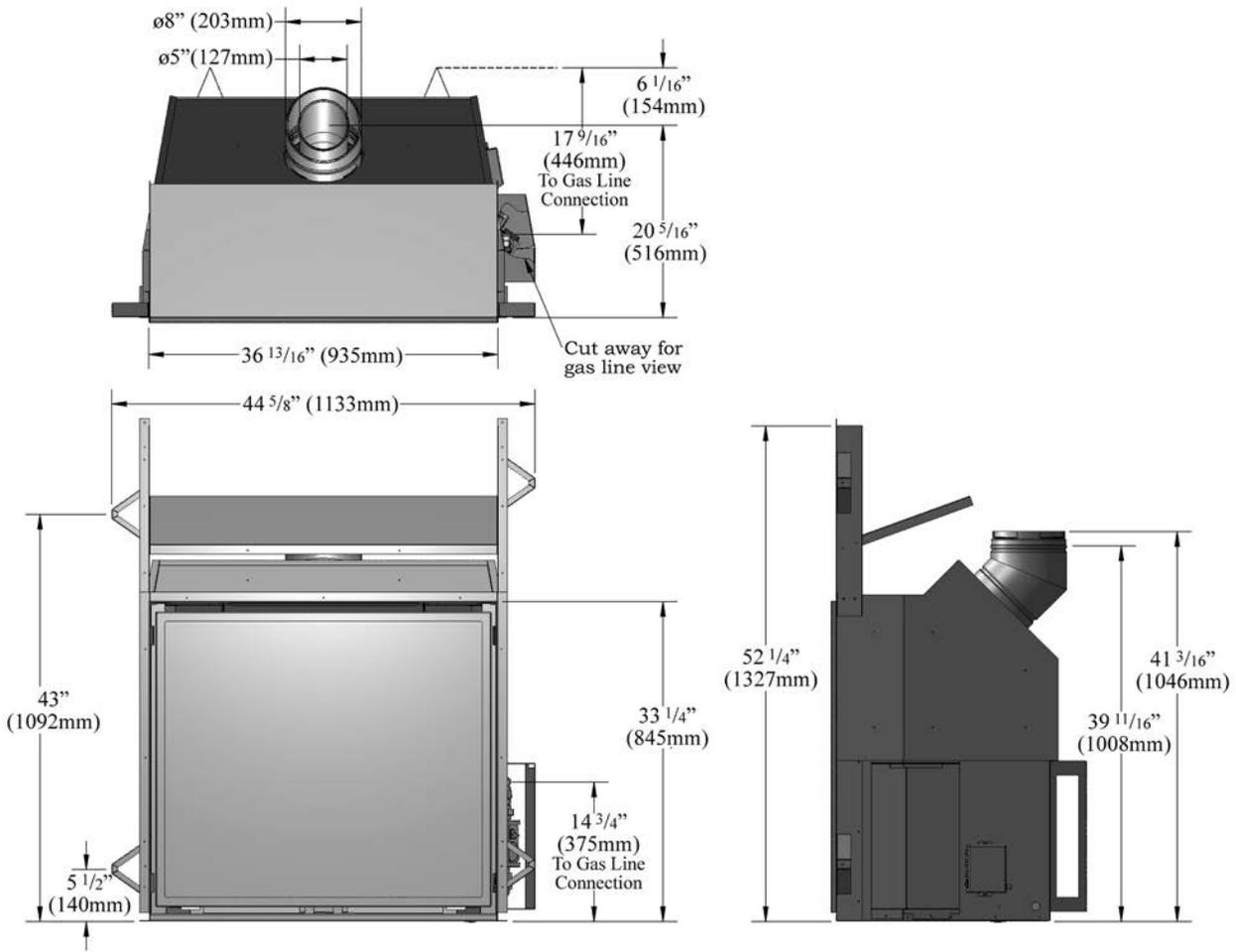


Figure 1. Dimensions of the Firebox.

RATING LABEL LOCATION:

The Rating and Lighting instruction label is located below the door frame, underneath the firebox attached to a chain. To access the label, slide the plate forward out from under the firebox. Always return it when finished.

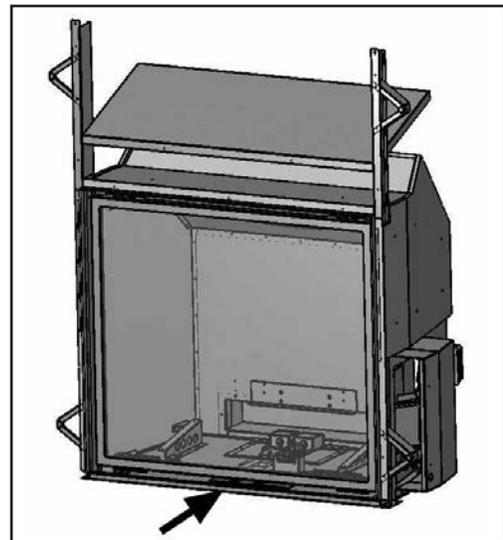


Figure 2. Rating/Lighting Label Location.

SPECIFICATIONS

RATING LABEL:

DO NOT REMOVE THIS LABEL / N'ENLEVEZ PAS CETTE ETIQUETTE



C-14447

VENTED GAS FIREPLACE HEATER ENVIRO MODEL: **Q4**
 FOYER AU GAZ A EVACUATION MODELE ENVIRO: **Q4**

Intertek
3151093

NAT: (Gaz naturel)

LPG (Propane)

Certified for use in Canada & USA
 Certifié pour installation au
 Canada et aux Etats-Unis.

CONFORMS TO / CONFORME:

ANSI Z21.88-2014/CSA 2.33-2014, CERTIFIED TO / Agréé: CSA 2.33-2014 VENTED GAS FIREPLACE HEATERS /
 FOYER AU GAZ EVACUATION; CAN/CGA 2.17-M91 GAS FIRED APPLIANCES FOR HIGH ALTITUDES / LES APPAREILS
 BRULANT GAZ POUR UTILISATION EN HAUTES ALTITUDES

INPUT (ENTRÉE): NAT: 0-4500 FT (1372 M)

LPG: 0-4500 FT (1372 M)

MAX: 48,000 BTU (14.07 KW•h)

MAX: 48,000 BTU (14.07 KW•h)

MIN: 16,000 BTU (4.68 KW•h)

MIN: 17,000 BTU (4.98 KW•h)

MANIFOLD PRESSURE (PRESSION D'ADMISSION):

NAT: 3.5 in. WC (0.87kPa) / 1.6 in. WC (0.40kPa) LPG: 10 in. WC (2.48kPa) / 6.4 in. WC (1.59kPa)

MINIMUM GAS SUPPLY PRESSURE: (PRESSION MINIMALE D'ALIMENTATION DE GAZ PERMISE)

NAT: 5 in. Wc (1.24kPa)

LPG: 12 in. Wc (2.98kPa)

ORIFICE SIZE: (DIMENSIONS DE L'ORIFICE)

NAT: Left # 45 DMS, Right # 41 DMS

LPG: Left # 55 DMS, Right # 53 DMS

PILOT ORIFICE SIZE: (DIMENSIONS DE PILOTER L'ORIFICE)

NAT: # 62 DMS

LPG: Left # 35 DMS

ELECTRICAL RATING:(EXIGENCES ÉLECTRIQUES) Fan type circulator (Ventilateur circulaire): 120V AC 60hz/ Less than 7Amp

MINIMUM FRAMING DIMENSIONS (DIMENSIONS D'ENCADREMENT MINIMALES): Depth (Profond) 24" (610mm), Width (Largeur) 44.625" (114cm), Height to header (Hauteur de tête) 52.25" (133cm), Interior Ceiling (Plafond l'Intérieur) 80" (203cm)

CLEARANCES TO COMBUSTIBLES: (DISTANCE OBLIGATOIRE DES COMBUSTIBLES) : Fireplace frame to side wall (Du frome de la cheminée au mur latéral): 10" (25.5 cm), Unit base to 10" mantel (Base de l'unité de Mantel) 52.25" (133cm)

VENT PIPE CLEARANCES:(ESPACES LIBRES DE VENTILATION) See manufacturer's listing, label and installation instructions. Verifiez l'identification, l'etiquette et les instructions d'installation du fabricant. This appliance must be properly connected to a venting system in accordance with the manufacturer's installation instructions. Cet appareil doit être convenablement connecté à un système donner vent conformément aux instructions d'installation du fabricant.

VENTED GAS FIREPLACE HEATER - NOT FOR USE WITH SOLID FUELS. MAY BE INSTALLED IN BEDROOM OR BEDSITTING ROOM (IN CANADA with a listed wall thermostat). THIS APPLIANCE MUST BE PROPERLY CONNECTED TO A VENTING SYSTEM IN ACCORDANCE WITH THE MANUFACTURER'S INSTALLATION INSTRUCTIONS. FOR DIRECT DISCHARGE WITHOUT DUCT CONNECTION. This appliance must be installed as per manufacturers installation instructions and in accordance with local codes if any. If none exist, use current installation code CAN/CSA B149.1 in Canada or ANSI Z223.1/NFPA 54 in the USA. This vented gas fireplace is not for use with air filters.

FOR USE WITH GLASS DOORS CERTIFIED WITH THE APPLIANCE ONLY. This appliance is only for use with the type(s) of gas indicated on the rating plate. A conversion kit is available for this appliance. This appliance is not convertible for use with other gases, unless a certified kit is used. Sections of the venting system have not been installed.

WARNING: Do not operate the appliance until all sections have been assembled and installed in accordance with the manufacturers instructions.

FOYER AU GAZ A EVACUATION - NE PAS EMPLOYER AVEC DES COMBUSTIBLES SOLIDES. Cet appareil peut être installé dans une chambre à coucher ou un studio. Cet appareil doit être branché correctement à un système de conduits. Uniquement pour l'échappement direct sans raccord de conduit. Cet appareil doit être installé selon les directives d'installation du manufacturier et selon les codes locaux, s'il y a lieu. Autrement, employez le code d'installation en vigueur au Canada CAN/CSA B149.1. Ne pas utiliser de filtre a air avec ce foyer au gaz a evacuation. POUR L'USAGE AVEC PORTES VITREES A CERTIFIE AVEC L'APPAREIL SEULEMENT. Cet apperareil doit etre utilise uniquement avec le type de gaz indique sur la plaque. Cet appareil ne peut etre converti a d'autres gaz sauf si une trousse de conversion certifee est utilisee. ADVERTISSEMENT: Ne pas utiliser l'appareil tant que toutes les sections n'ont pas ete assemblees et installees selon les instructions du fabricant.

MOBILE HOME: May be installed in an aftermarket, permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes. See owner's manual for details. This appliance must be installed in accordance with the current Standard for Mobile Homes, CAN/CSA Z240, or the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or when such standard is not applicable, the current Standard for Fire Safety Criteria for Manufactured Home Installations, sites, and Communitities, ANSI/NFPA 501A.

LA MAISON MOBILE : Peut être installé dans une maison mobile. Cet appareil doit être installé conformément aux Normes actuelles pour Maisons Mobiles, le BOITE/CSA Z240, ou les Normes de Construction et de Sureté des Maisons Pré-fabriquées (Titre 24 CFR, la Partie 3280). Quand ces Normes ne sont pas en vigueur, il faut suivre les criteres pour la sureté (contre les incendies) et pour la construction des Maisons Pré-fabriquées, leurs sites, ANSI/NFPA 501A, et des communautés aux Instructions du manufacturier.

MANUFACTURED BY (FABRIQUE PAR) : SHERWOOD INDUSTRIES LTD. 6782 OLDFIELD RD. SAANICHTON, BC, CANADA

CAUTION: Hot while in operation. Do not touch. Keep children, clothing, furniture, or gasoline and other liquids having flammable vapors away. ATTENTION: Très chaud quand allumé. Ne touchez pas, les brûlures sévères peuvent résulter. Tenez loin des enfants, des vêtements, des meubles, de l'essence ou d'autres fluides produisant des vapeurs inflammables.															
DATE OF MANUFACTURE: DATE DE FABRICATION:															
J	F	M	A	M	J	J	A	S	O	N	D	2015	2016	2017	2018

Figure 3. Rating Label.

PLANNING YOUR INSTALLATION

INTRODUCTION:

This section of the technical manual is for the use of qualified technicians only. Fireplace placement, hearths, facings, mantles, and venting terminations will be covered, as well as the gas and electric systems. There are several installation safety guidelines that must be adhered to. Please carefully read the safety precautions at the front of this manual.

Warning: Clearances must be sufficient to allow access for maintenance and service.

If installing a Power Vent Kit (50-1970) or a Heat Distribution Kit (50-1935), refer to the instructions included with the kits to aid in your planning.

NON-COMBUSTIBLE MATERIAL ZONE:

This installation guide will show you many options for installing your new Q4. Some options include external chases, internal chases, rock facing and corner installations. No matter what direction your installation takes, this illustration shows an area where no combustible building products may go. This illustration applies to any and all installations for the Q4 and should be used as the first reference before any others. Failure to comply with this requirement can lead to elevated operating temperatures, degradation of materials or even result in fire. If you are unclear about any details contained here, consult with your retailer prior to installation.

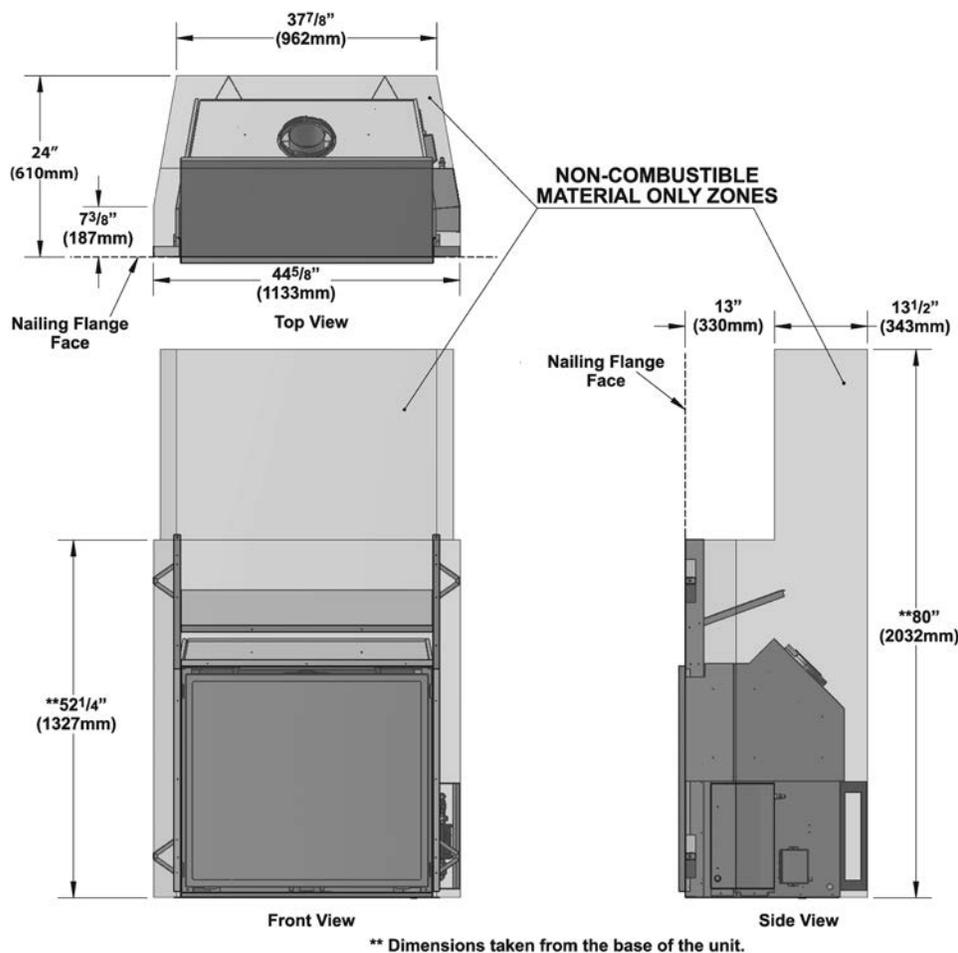


Figure 4. Non-Combustible Material Zone.

PLANNING YOUR INSTALLATION

TYPICAL FRAMING - INTERNAL CHASE:

Typical Framing - Internal Chase

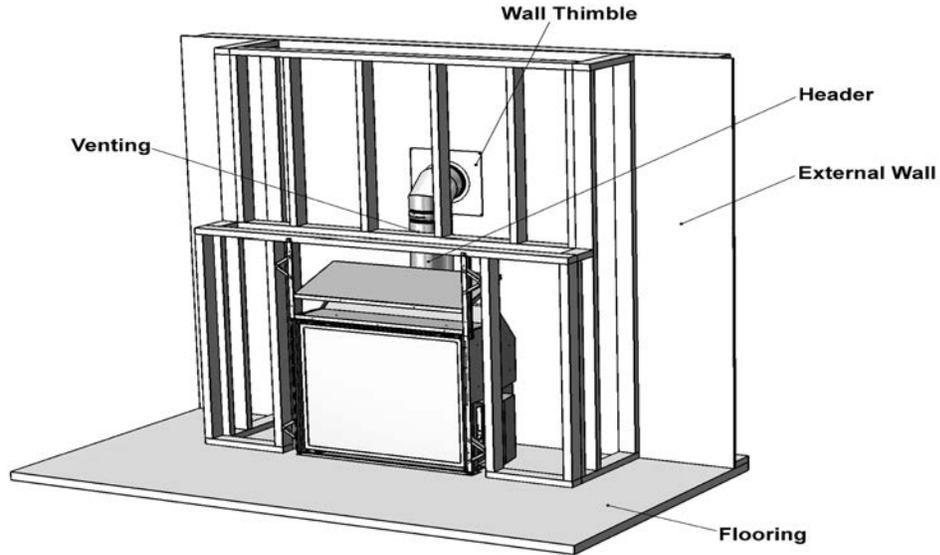


Figure 5. Typical Framing for Internal Chase - General.

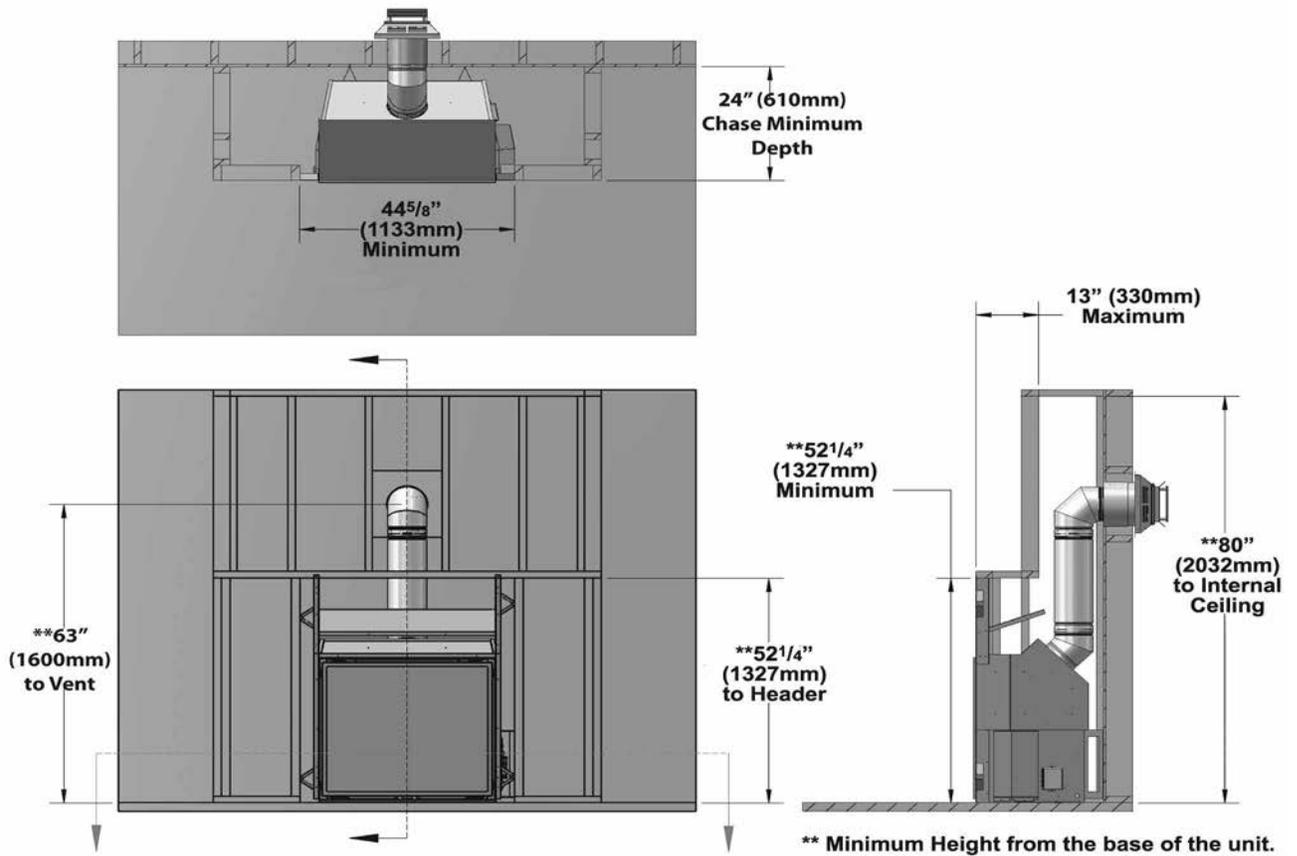


Figure 6. Typical Framing for Internal Chase - Detailed.

PLANNING YOUR INSTALLATION

TYPICAL FRAMING - EXTERNAL CHASE:

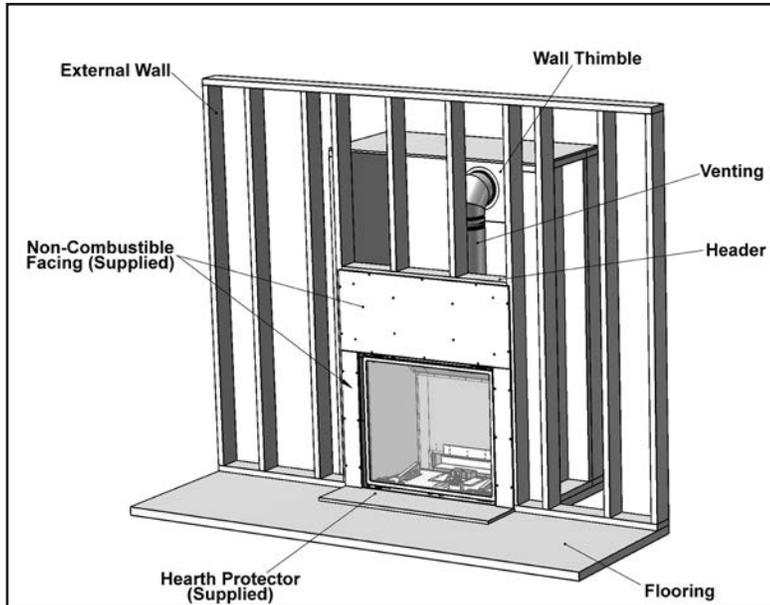


Figure 7. Typical Framing for External Chase - General.

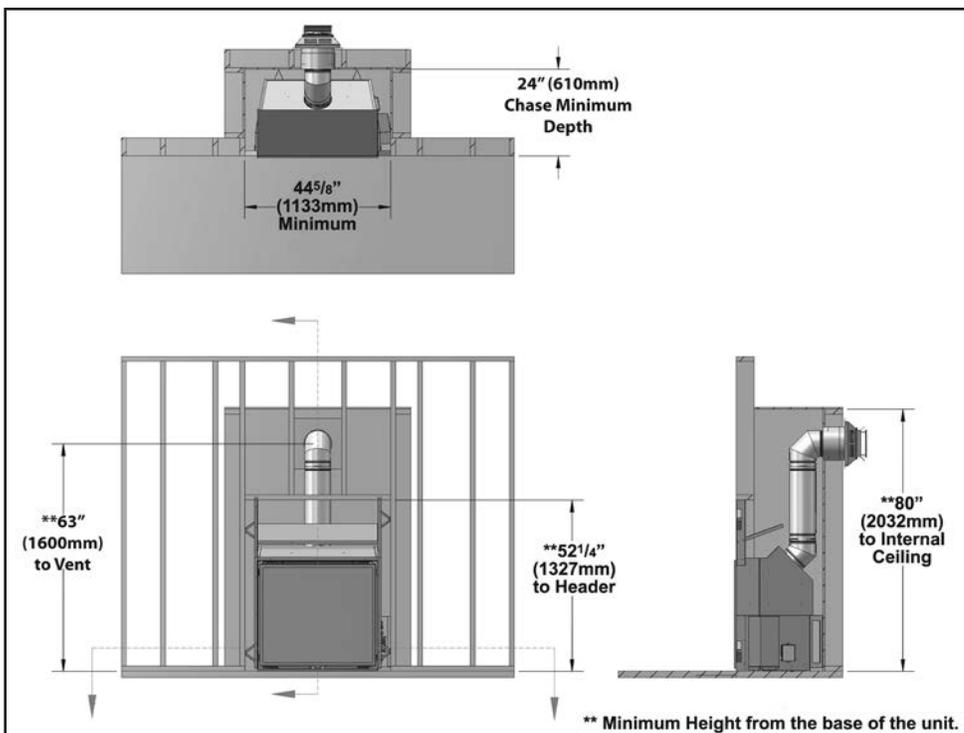


Figure 8. Typical Framing for External Chase - Detailed.

PLANNING YOUR INSTALLATION

TYPICAL FRAMING - CORNER:

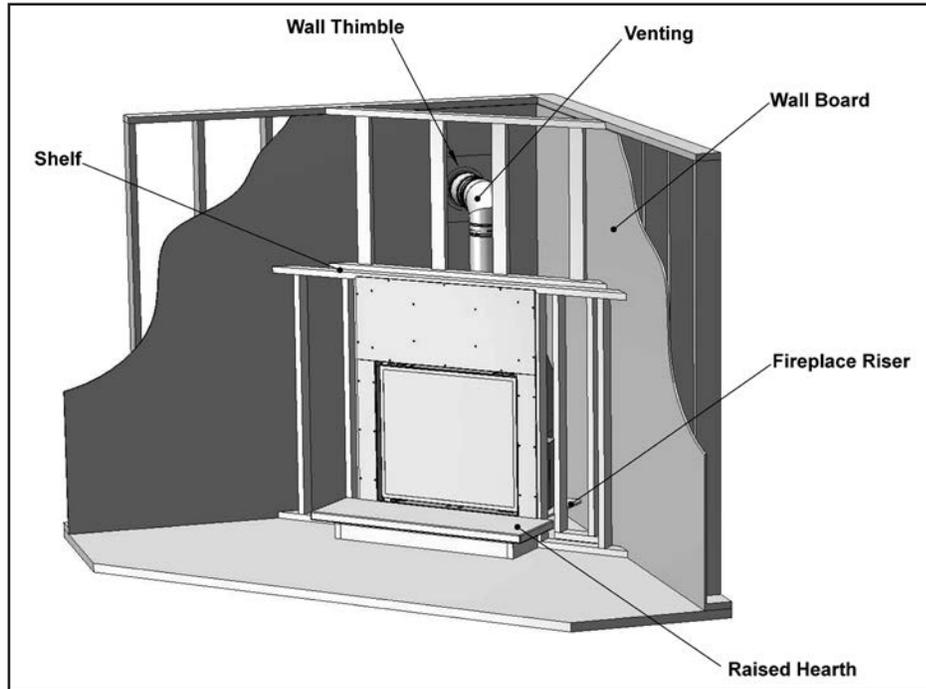


Figure 9. Typical Framing for Corner - General.

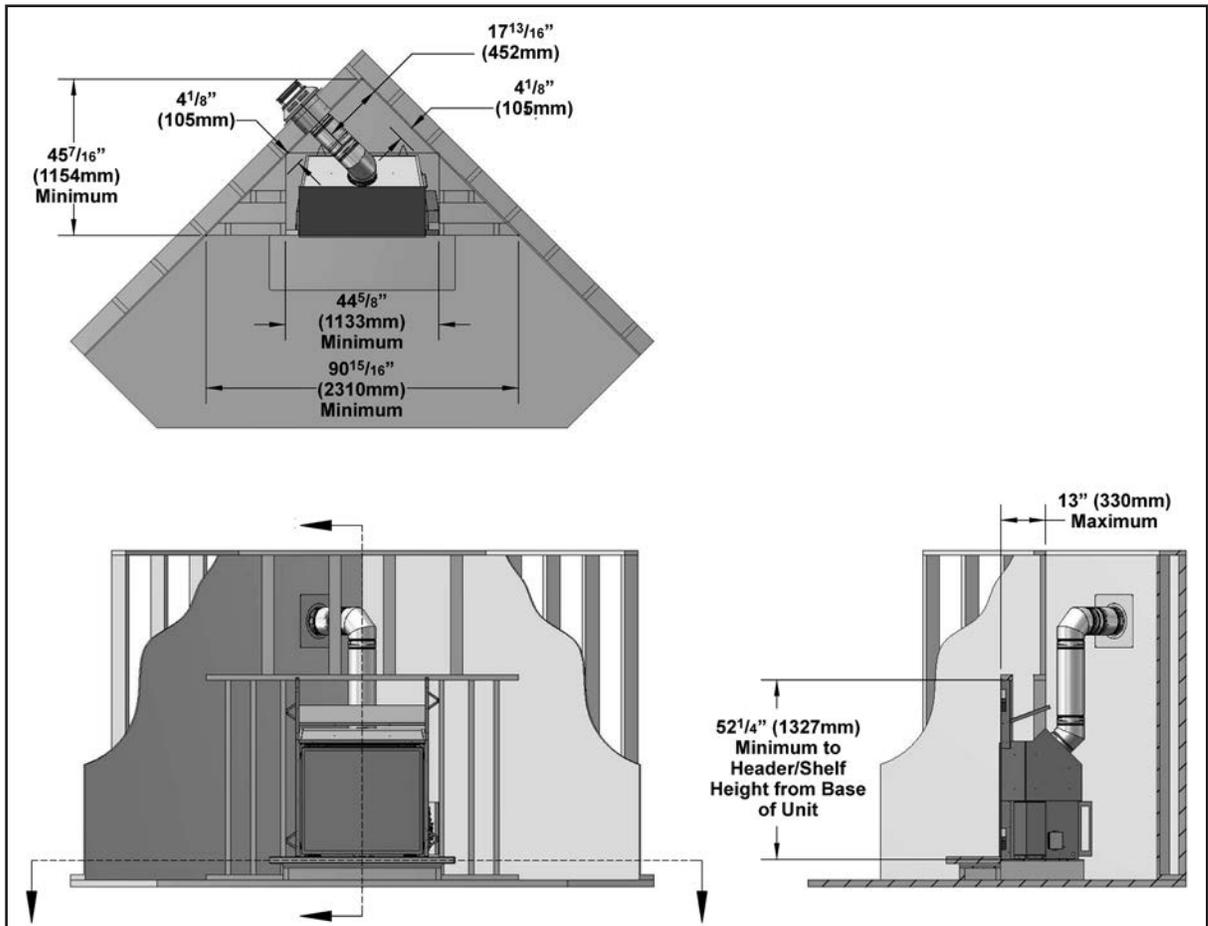
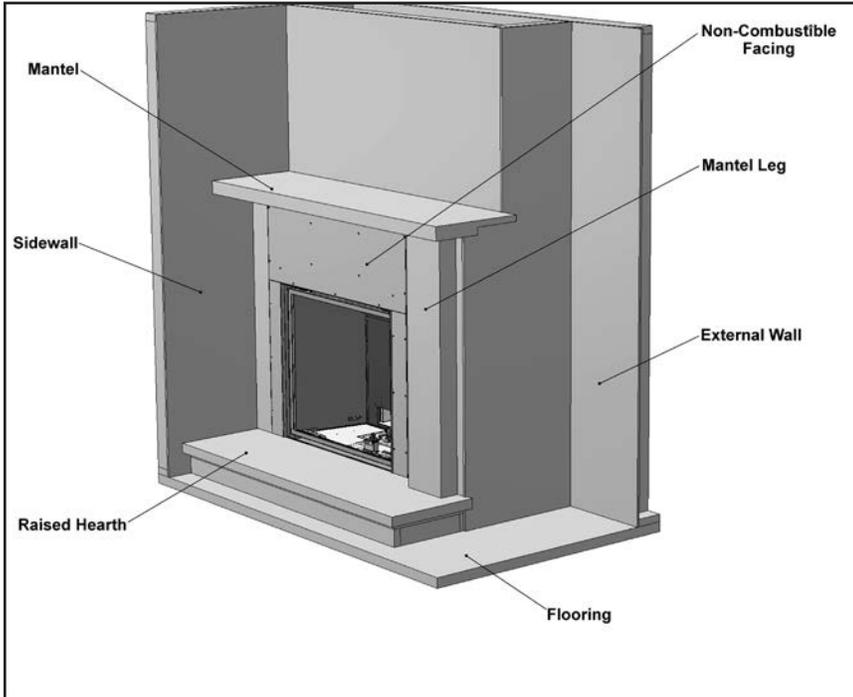


Figure 10. Typical Framing for Corner - Detailed.

PLANNING YOUR INSTALLATION

TYPICAL FRAMING - SIDEWALL AND MANTEL:



The mantel's maximum overhang is 10" (254mm) at the minimum height of 52¹/₄" (1327mm) measured from the base of the fireplace.

The mantel can extend 1" (25.4mm) further for every 1" (25.4mm) of height it is installed over the minimum height, as shown in Figure 12.

Non-combustible mantels and mantel legs are not limited to these dimensions.

Mantel temperatures are monitored during testing and can reach 117°F (47°C) above room temperatures. Make sure the finish on your mantel is suitable for temperatures of this range.

Figure 11. Typical Framing for Sidewalls & Mantel - General.

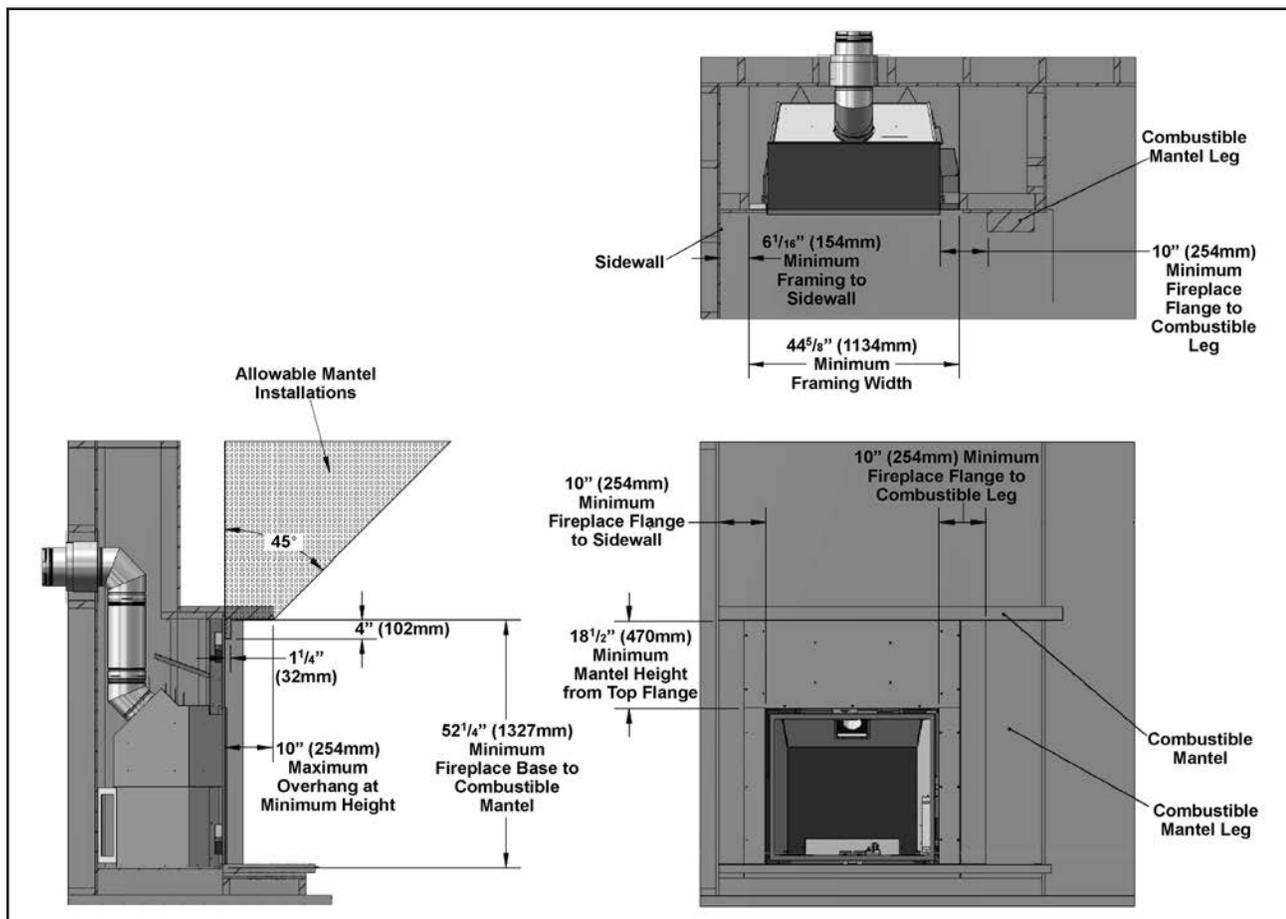


Figure 12. Typical Framing for Sidewalls & Mantel - Detailed.

PLANNING YOUR INSTALLATION

TYPICAL FRAMING - RAISED HEARTH:

Warning: Failure to follow these guidelines may result in elevated operating temperatures, an inability to remove or install the door, or install the optional fronts that are available for this unit.

A non-combustible Hearth Insulation Board is required (supplied) to be installed between any non-combustible hearth covering and any combustible flooring beneath.

The design of the unit is such that the fireplace must be raised by the same distance as any additional hearth covering or riser that are added in front of the fireplace.

Figure 14 shows a raised hearth made of a wooden construction hearth riser (B), covered with the insulation board provided and then covered with non-combustible slate (A). The thickness of the riser (B) is 4" (102mm). The thickness of the slate (A) is 2" (52mm). $A+B=C$ which is 6" (152mm). In summary, the fireplace must be raised by the same thickness of any material added in front of the fireplace, with exception of the 1/2" (13mm) Hearth Insulation Board that was provided with the unit.

If the raised hearth is deeper or wider than the Insulation Board provided with the unit, additional non-combustible materials such as Backer Board (cement board) can be used to build up to the same thickness as the Insulation Board.

All header, ceiling or shelf dimensions are measured from the floor that the fireplace sits on. Failure to maintain minimum installation dimensions can lead to elevated temperatures, fire or personal injury.

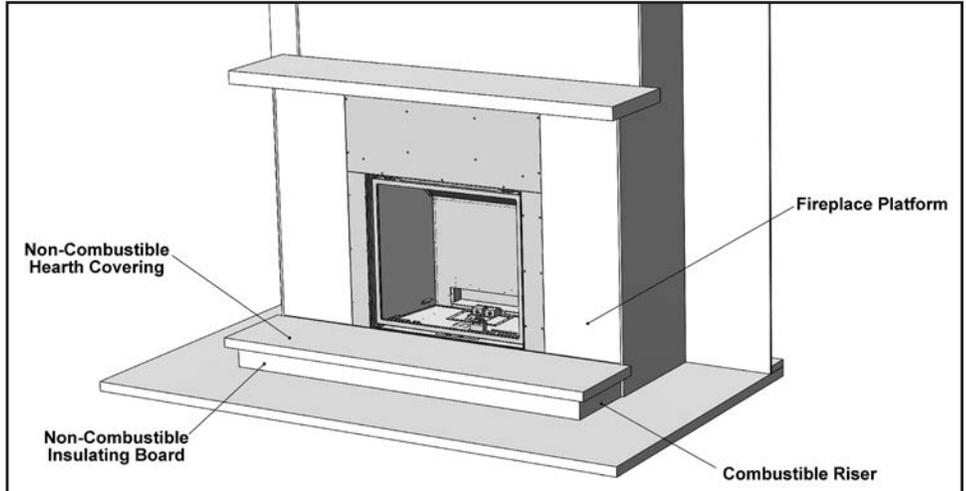


Figure 13. Typical Framing for a Raised Hearth - General.

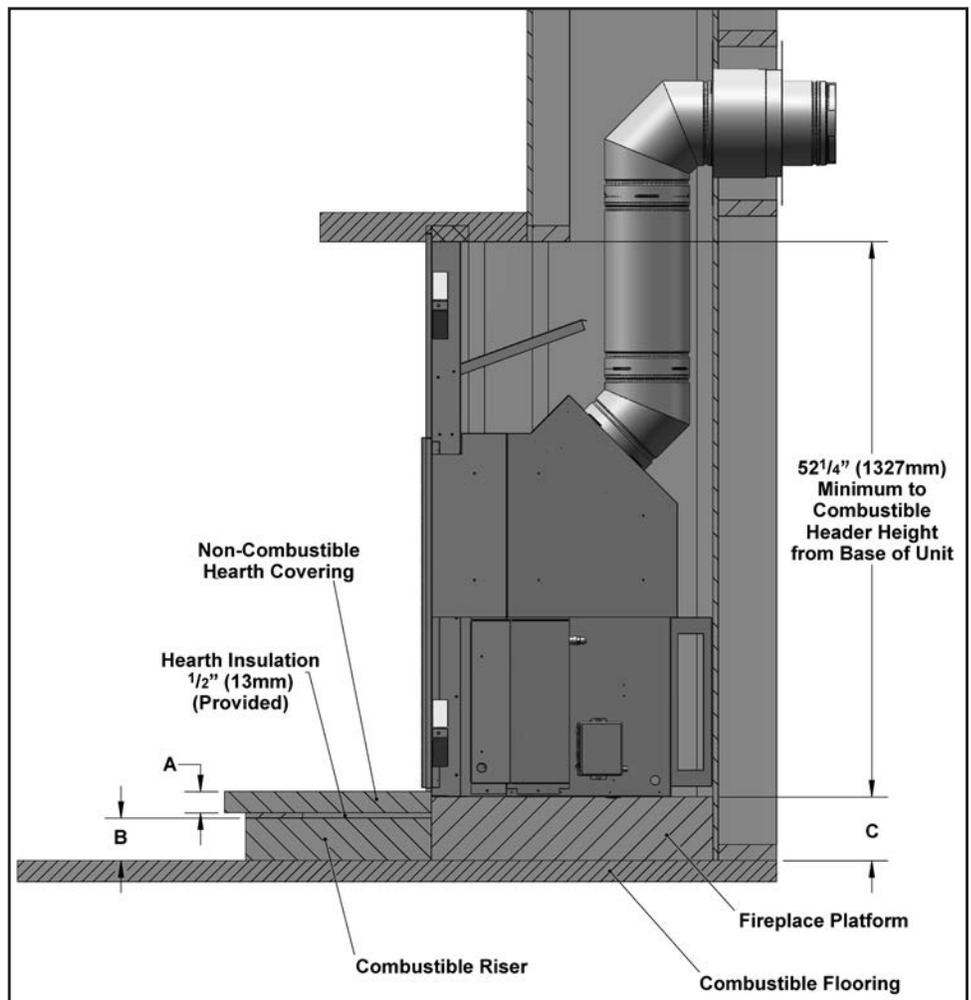


Figure 14. Typical Framing for a Raised Hearth - Detailed.

PLANNING YOUR INSTALLATION

For optional Reduced Ceiling Height installations, see Appendix A.

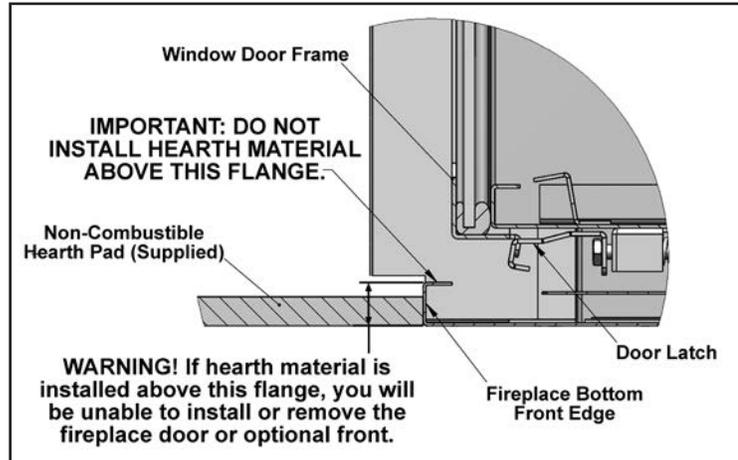


Figure 15. Fireplace Section for a Raised Hearth - **WARNING.**

INSTALLATION OF FIREPLACE FACING:

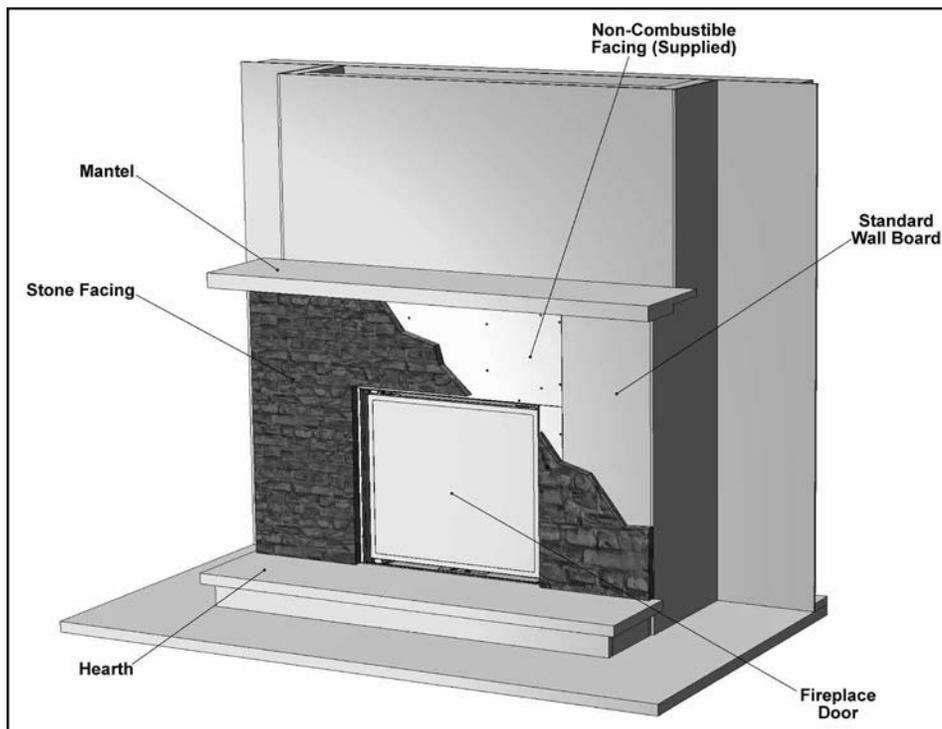


Figure 16. Typical Facing for the Fireplace - General.

There are a number of optional fronts available for use with the Q4. These fronts lift on and off of the fireplace, providing access to the fireplace for regular maintenance and service.

You have 3 possible scenarios when installing facing to your fireplace installation. Care must be taken to ensure proper clearances are maintained. Clearances are required between optional fronts and any stone work applied to your fireplace installation. Failure to maintain this clearance will lead to elevated operating temperatures and possible discoloration of materials and or fronts.

Three (3) possible installations include:

- 1) For fireplace facing less than 1" thick (total facing and non-combustible board combined) with an optional front installed.
- 2) For fireplace facing greater than 1" thick with an optional front installed.
- 3) For any fireplace facing without an optional front installed.

Figures 17 to 19 highlight the relationships between the fireplace, optional front, and facing installed.

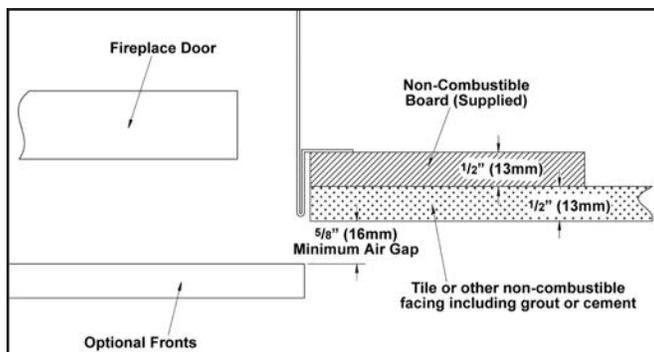


Figure 17. Option 1 - Fireplace Facing Less Than 1" (25.4mm) Thick With Optional Front Installed.

PLANNING YOUR INSTALLATION

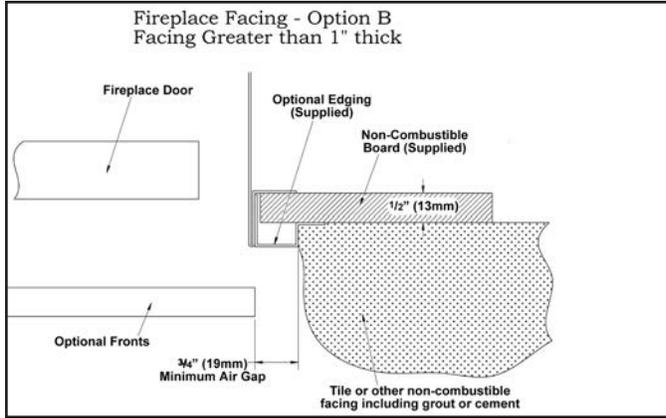


Figure 18. Option 2 - Fireplace Facing More Than 1" (25.4mm) Thick With Optional Fronts Installed.

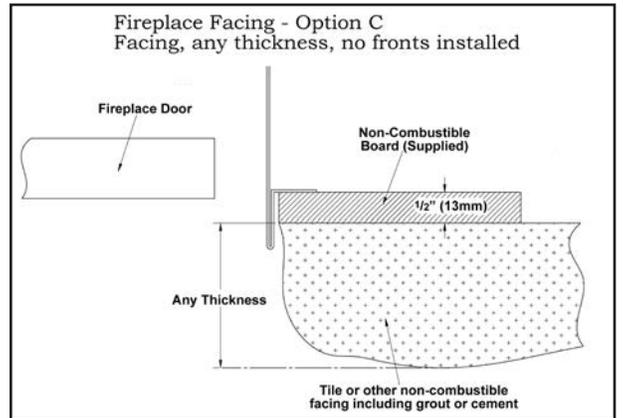


Figure 19. Option 3 - Any Fireplace Facing Without Optional Front Installed.

INSTALLATION OF OPTIONAL FACING TRIM:

The Optional Facing Trim supplied with your fireplace is designed to fit between the supplied non-combustible board and the fireplace drywall flange.

IMPORTANT: When installing the wall board, leave a small gap between it and the fireplace drywall flange.

Insert the long side of the Right Trim into this gap and secure with drywall screws where holes are provided. Complete it at the top and left edges. Other fireplace facing can then be installed over the exposed flange.

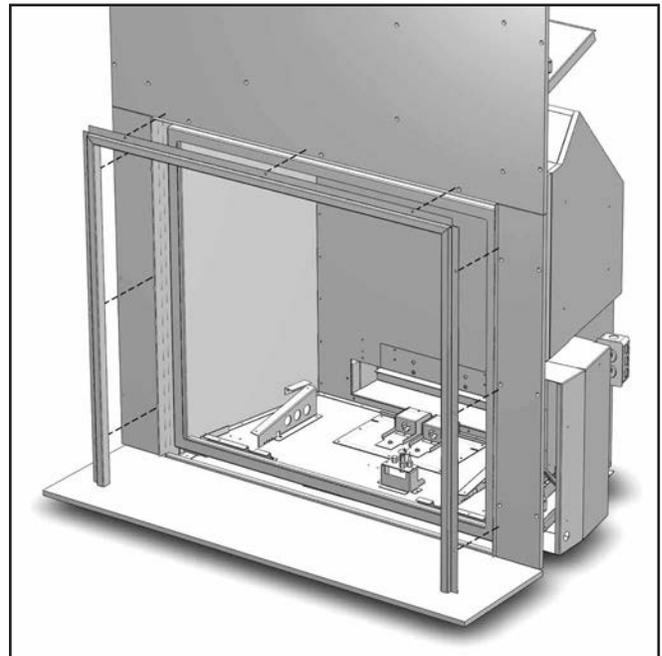


Figure 20. Optional Facing Trim Installation - General.

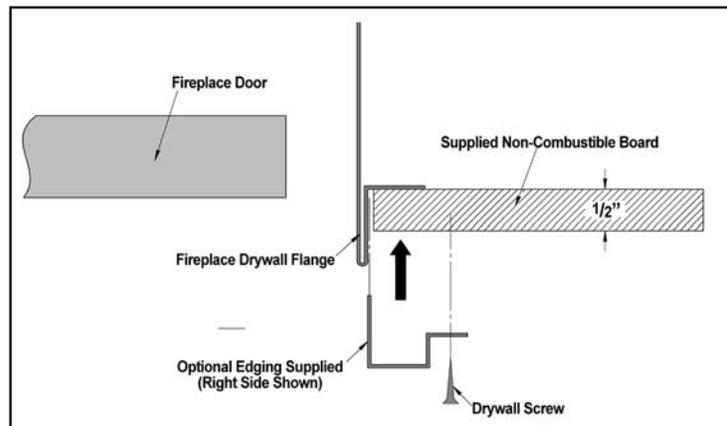


Figure 21. Optional Facing Trim Installation - Right Detail.

PLANNING YOUR INSTALLATION

INSTALLATION OF RECEIVER:

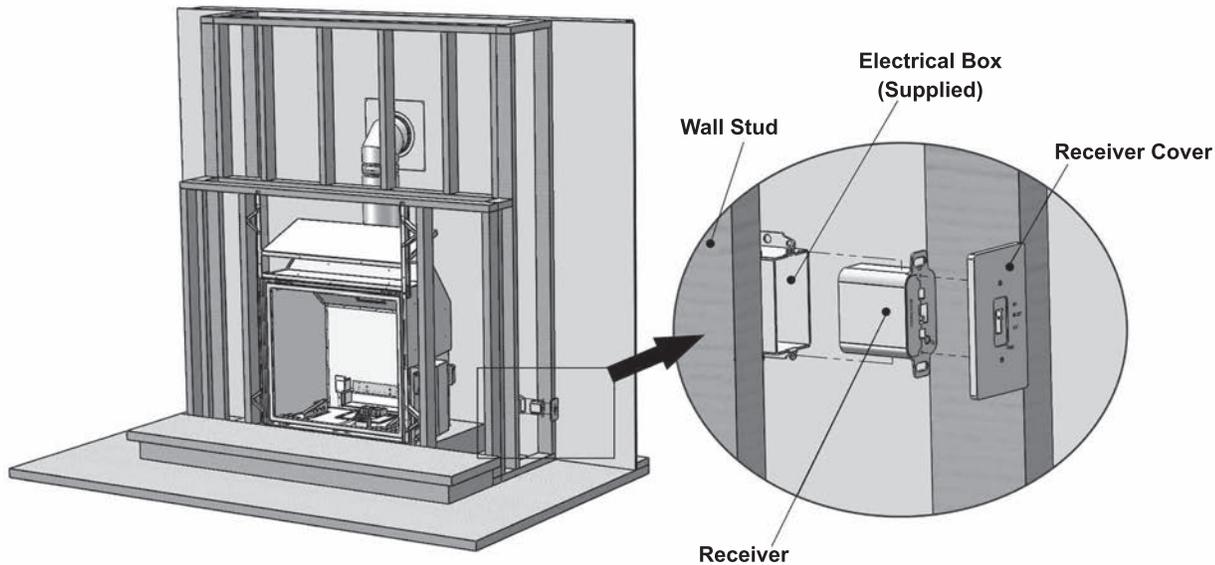


Figure 22. Receiver Installation.

The Receiver is the heart of the remote control system. You need to access this receiver after installation to change the batteries (for operation during a power failure), to program a new remote / receiver combination and to operate a manual override should you lose your remote control or the batteries in the remote control lose their power.

The Receiver is connected to the fireplace with a wire harness that has a maximum length of 8 ft (2.4m). The connection point on the fireplace is on the right side of the unit, where the gas valve and electronic ignition module is located. Because of the 8 ft (2.4m) limitation in the wiring harness, the receiver needs to be mounted to the right side of the fireplace. An electrical box is provided for the receiver. Mount this electrical box as you would any electrical outlet or switch box. Thread the cable and connector through the back of the electrical box and connect it to the rear of the receiver. Secure the receiver into the electrical box. Once the facing of the fireplace installation is complete, install the receiver cover, supplied with the unit as shown. The receiver cover also functions as a switch plate and allows for access to the program button, critical for remote control operation.

Review the section in this manual regarding the remote control operations for more information on the functions of the receiver.

ALLOWABLE VENT CONFIGURATIONS:

The vent chart, in Figure 23, illustrates the vent configurations that have been tested and approved for use with this appliance. 45° elbows are acceptable for this installation and may be used instead of 90° elbows. You may use two (2) 45° elbows for every 90° elbow shown in this chart.

This appliance is also approved for use with 5" x 8" flex venting. For durability, safety and resistance to corrosion, we recommend you use a flex venting made from stainless steel. Only use flexible venting that is approved for fireplace applications. Flex vent runs must comply with the same limitations as the rigid vent chart shown here. Flexible vent runs greater than 8' total are not recommended. Mixed vent runs of both Flexible and rigid venting are allowed providing all the proper connectors are utilized. See your vent providers' catalogue for flex to rigid or rigid to flex adaptor numbers.

The restrictor settings shown in Figure 23, are recommended. Installation factors such as altitude, prevailing weather conditions such as temperature or wind, or the number of elbows used may affect your final restrictor settings. Insufficient restriction may cause pilot outages or reduced efficiencies. Too much restriction may lead to elevated operating temperatures, poor flame appearances, sooting or carbon deposits building up on burner effects or window glass.

PLANNING YOUR INSTALLATION

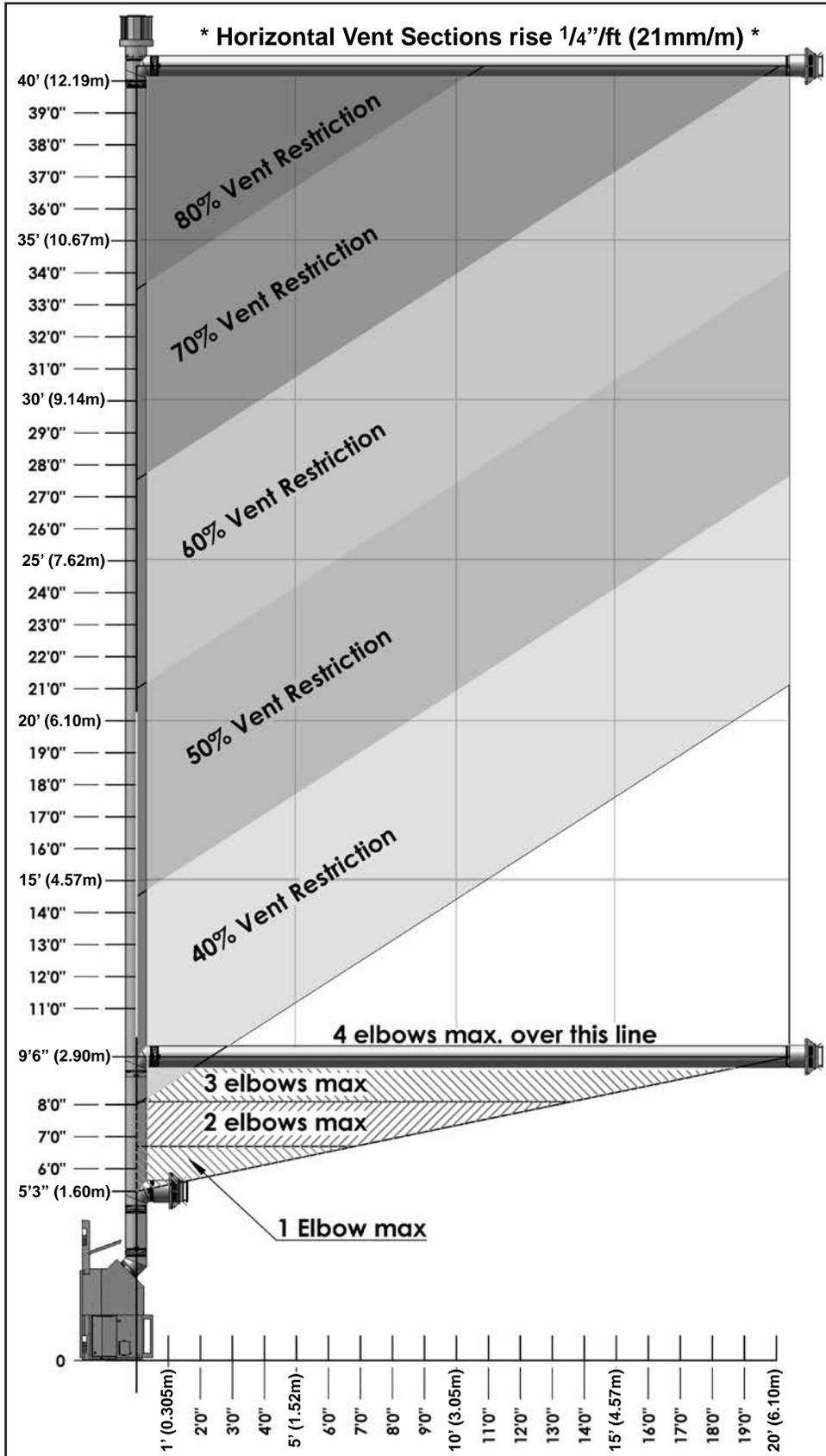


Figure 23. Allowable Vent Configurations Chart.

Only use the restrictors supplied with this appliance.

Table 1: Vent Restrictor Sizes.

% Restriction	Ø of Flue Restrictor
40%	3.878" (98.5mm)
50%	3.540" (89.9mm)
60%	3.166" (80.4mm)
70%	2.742" (69.6mm)
80%	2.239" (56.9mm)

Planning Your Installation

VENT TERMINATION RESTRICTIONS:

QUALIFIED INSTALLERS ONLY

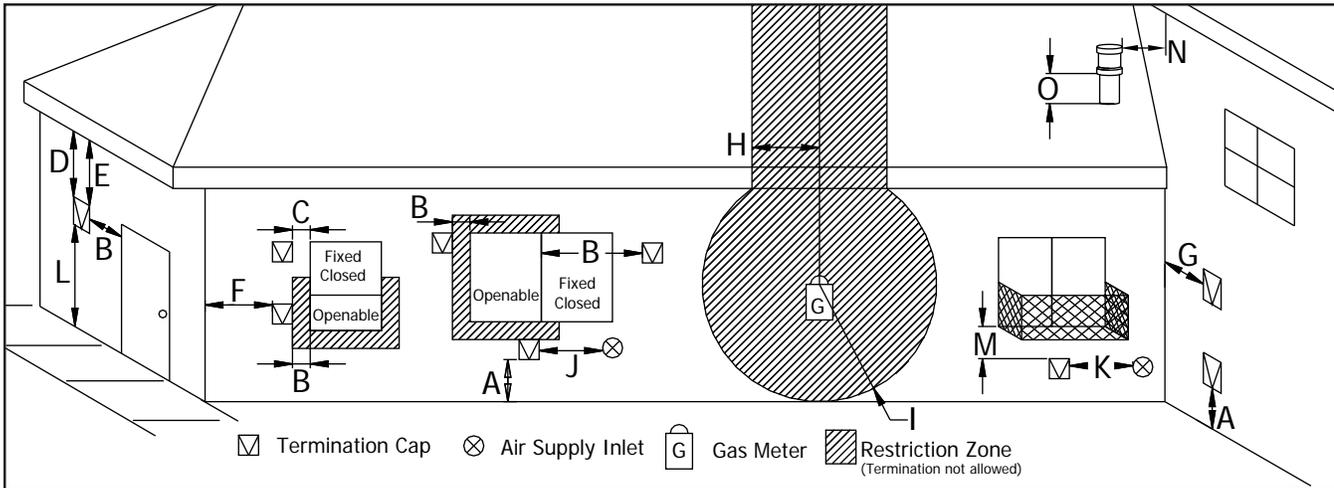


Figure 24. Vent Termination Restrictions, refer to Table 2.

Table 2: Vent termination clearances, refer to Figure 24.

Letter	Canadian Installation ¹	US Installation ²	Description
A	12 in (30 cm)		Clearance above grade, verandah, porch, deck, or balcony.
B	12 in (30 cm)	9 in (23 cm)	Clearance from window or door that may be opened.
C	12 in (30 cm)*		Clearance from permanently closed window (to prevent condensation).
D	19¼ in (49 cm)		Vertical clearance to ventilated soffit located above the terminal, within a horizontal distance of 2 ft (60 cm) from center line of terminal.
E	19¼ in (49 cm)		Clearance to unventilated soffit.
F	17¼ in (44 cm)*		Clearance to outside corner.
G	17¼ in (44 cm)		Clearance to inside corner.
H	3 ft (91 cm) within a height of 15 ft (4.5 m) above the meter/regulator assembly	3 ft (91 cm) within a height of 15 ft (4.5 m) above the meter/regulator assembly*	Clearance to each side of center line extended above meter/regulator assembly.
I	3 ft (91 cm)	3 ft (91 cm)*	Radial clearance around service regulator vent outlet.
J	12 in (30 cm)	9 in (23 cm)	Clearance to non-mechanical air supply inlet to building, or the combustion air inlet to any other appliance.
K	6 ft (1.83 m)	3 ft (91 cm) above if within 10 ft (3 m) horizontally	Clearance to mechanical air supply inlet.
L	7 ft (2.13 m) [†]	7 ft (2.13 m) ^{*†}	Clearance above paved sidewalk or paved driveway located on public property.
M	19¼ in (49 cm) ⁺		Clearance under verandah, porch, deck, or balcony.
N	12 in (30 cm)*		Clearance horizontally to any surface (such as an exterior wall) for vertical terminations.
O	12 in (30 cm)		Clearance above roof line for vertical terminations.

¹ In accordance with the current CSA B149, Natural Gas and Propane Installation Code.

² In accordance with the current ANSI Z223.1 NFPA 54, National Fuel Gas Code.

* These numbers are only estimates. Clearance in accordance with installation codes and the requirements of the gas supplier.

[†] A vent shall not terminate directly above a side walk or paved driveway that is located between two single family dwellings and it serves both dwellings.

⁺ Permitted only if verandah, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.

NOTE: Venting terminals shall not be recessed into walls or siding.

PLANNING YOUR INSTALLATION

APPROVED VENT PARTS:

Table 3: Vent part numbers (Must state if galvanized or black wanted, PART NUMBERS).

Part Description	Simpson Duravent	Security Chim.	American Metal	Selkirk Int.	Metal-Fab	EXCELDirect
6" Pipe Length	58DVA-06	SV5L6	5D7	5DT-06	5D6	TC-5DL6
9" Pipe Length	58DVA-09			5DT-09		
12" Pipe Length	58DVA-12	SV5L12	5D12	5DT-12	5D12	TC-5DL1
24" Pipe Length	58DVA-24	SV5L24	5D2	5DT-24	5D24	TC-5DL2
36" Pipe Length	58DVA-36	SV5L36	5D3	5DT-36	5D36	
48" Pipe Length	58DVA-48	SV5L48	5D4	5DT-48	5D48	TC-5DL4
60" Pipe Length	58DVA-60					
8 1/2" Pipe Extension	58DVA-08A	SV5LA12(12")	5D7A 5D12A	5DT-AJ12	5DAL	
16" Pipe Extension	58DVA-16A	SV5LA24(24")	5D16A 5D26A			
Flexible Length, 36"						TC-5DLF
12" Adjustable Length						TC-5DLT
45° Elbow	58DVA-E45	SV5E45	5D45L	5DT-EL45	5D45L	TE-5DE45
90° Elbow	58DVA-E90	SV5E90	5D90L	5DT-EL90	5D90L	TE-5DE90
Roof Flashing	58DVA-F6	SV5F / SV5FA / SV5FB	5DF12	5DT-AF6 5DT-AF12	5DF	XF-6EF / XF-6EFA /XF-6EFB
Storm Collar	58DVA-SC	SV5FC	5DSC	5DT-SC	5DSC	TM-SC
Ceiling Firestop	58DVA-FS	SV5BF	5DFSP	5DT-FS		TM-5CS
Wall Firestop	58DVA-WFS				5DFS	
Wall Thimble	58DVA-WT	SV5RMS	5DWT	5DT-WT	5DWT	TM-5WT
Horiz. Square Termination	58DVA-HC-*	SV5CHC	5DHCS	5DT-HC	5DHT	TM-5HT/TM-5DHT
Horiz. Round Termination			5DHC			
Horizontal Sconce Termination						
Vert. Termination, High Wind	58DVA-VCH	SV5CGV	5DVC	5DT-VT	5DVT	
Vinyl Siding Standoff	58DVA-VSS	SV5VS	5DHVS	5DT-VS	5DVS	TM-VSS
Flex Venting 5" and 8"	Duraflex					

*Several color choices

IMPORTANT: This chart covers the major components for each of these manufacturers only. Refer to the manufacturers' catalogue for further details on roof flashings and other installation items

The Q4 fireplace has been tested and certified for use with AMERICAN METAL PRODUCTS "AMERIVENT DIRECT", SIMPSON DURAVENT TYPE GS PIPE FOR GAS STOVES. SECURITY CHIMNEY'S "SECURE VENT DIRECT VENT SYSTEM", SELKIRK "DIRECT-TEMP VENT SYSTEM", and EXCELDIRECT "ICC" kits are available for horizontal and vertical venting. When planning an installation, it will be necessary to select the proper length of vent pipe for the particular requirements.

WARNING: Do not mix parts from different vent manufacturers' systems.

EXCEPTION TO WARNING: This product has been evaluated by Intertek for using a Direct Vent GS starting collar in conjunction with Secure Vent, Direct-Temp, and Ameri Vent Direct venting systems. Use of these systems with the Direct Vent GS starting collar is deemed acceptable and does not affect the Intertek WH listing of the appliance.

PLANNING YOUR INSTALLATION

Table 4: Approved Vent Manufacturers

Manufacturer	Trade Name	Nominal Sizes
American Metal Products	AmeriVent Direct	5" x 8"
Security Chimneys International LTD	Secure Vent	5" x 8"
Selkirk Metalbestos	Direct-Temp	5" x 8"
Simpson Dura-Vent	Direct Vent GS	5" x 8" Co-axial Vent
EXCELDirect	ICC	5" x 8"

INSTALLATION OF FLUE RESTRICTOR:

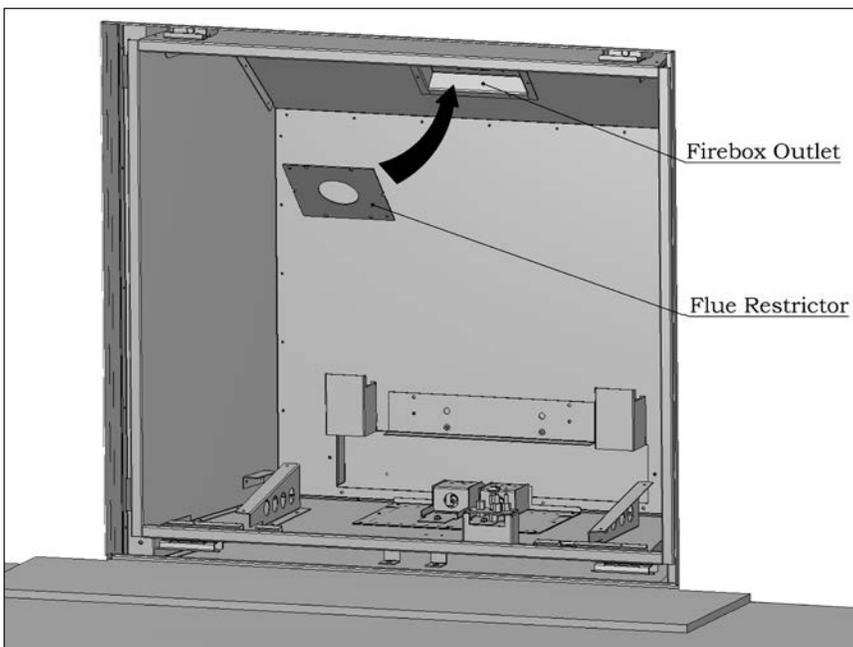


Figure 25: Installation of Flue Restrictor.

Flue Restrictors are necessary to keep the fireplace running at its intended efficiency. They are also required to counteract the effect that taller vertical vent runs may have on the appliance. The additional venting action that tall vertical vent systems may have can result in poor pilot and/or burner operations and possibly nuisance shut downs. Generally, the vent restriction may be less than what is shown in the vent chart, but not greater. The vent restrictor size is shown in percentages, meaning that a 40% restrictor restricts the vent 40% from its fully un-restricted vent size.

- 1) Remove the Glass Door; refer to DOOR REMOVAL AND INSTALLATION.
- 2) Remove the Burner and/or Log Set; refer to BURNER REMOVAL AND INSTALLATION.

- 3) Remove the firebox liners; refer to FIREBOX LINER INSTALLATION.
- 4) Refer to the Vent Chart (Figure 23) for selection of the appropriate Restrictor.
- 5) Using the two (2) ¼" T-20 screws provided with the restrictor, fasten the Restrictor into the Flue Outlet as shown in Figures 25 & 26. Make sure the diagonal holes line up with the diagonal holes located in the Flue Outlet Box Use a powered driver to drive the screw in. Be careful not to over-torque the screw and strip the threads.
- 6) Re-install the Light Covers, Firebox Liners, Burners and log sets and the Glass Door.
- 7) Run the unit for ½ hour to check for proper operations and flame appearance.

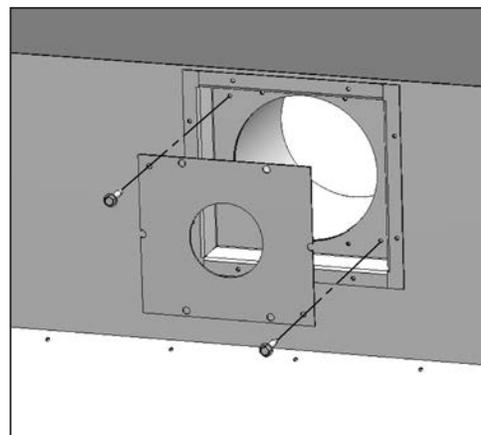


Figure 26: Installation of Flue Restrictor - Close-Up.

PLANNING YOUR INSTALLATION

TV INSTALLATION ABOVE UNIT:

During the development of the Q4, we took into consideration that in some installations TV's or flat panel monitors may be located above the mantel. Although we can not anticipate every possible installation variable, we took time to evaluate the suitability of the installation of a TV or Plasma display above the mantel. We carried out testing to evaluate what possible operating temperatures that may be experienced when the appliance was installed in an internal chase. A mantel was installed with the maximum overhang at the minimum allowable installation height, with a full 13" (330mm) shelf installed over the unit (see section NON-COMBUSTIBLE MATERIAL ZONE). The area above the mantel, within 4 inches (102mm) of the wall was measured under maximum operating conditions and found to not exceed 120°F (49°C). Variations of mantel overhangs, shelf depths or ceiling heights will affect this temperature. Please refer the TV owner's manual for information on acceptable operating conditions. Care must be taken to evaluate your specific installation and operating conditions when deciding to install electronic equipment above or near this appliance when it is in operation. Always consult your TVs owner's manual to ensure that this application is an approved installation.

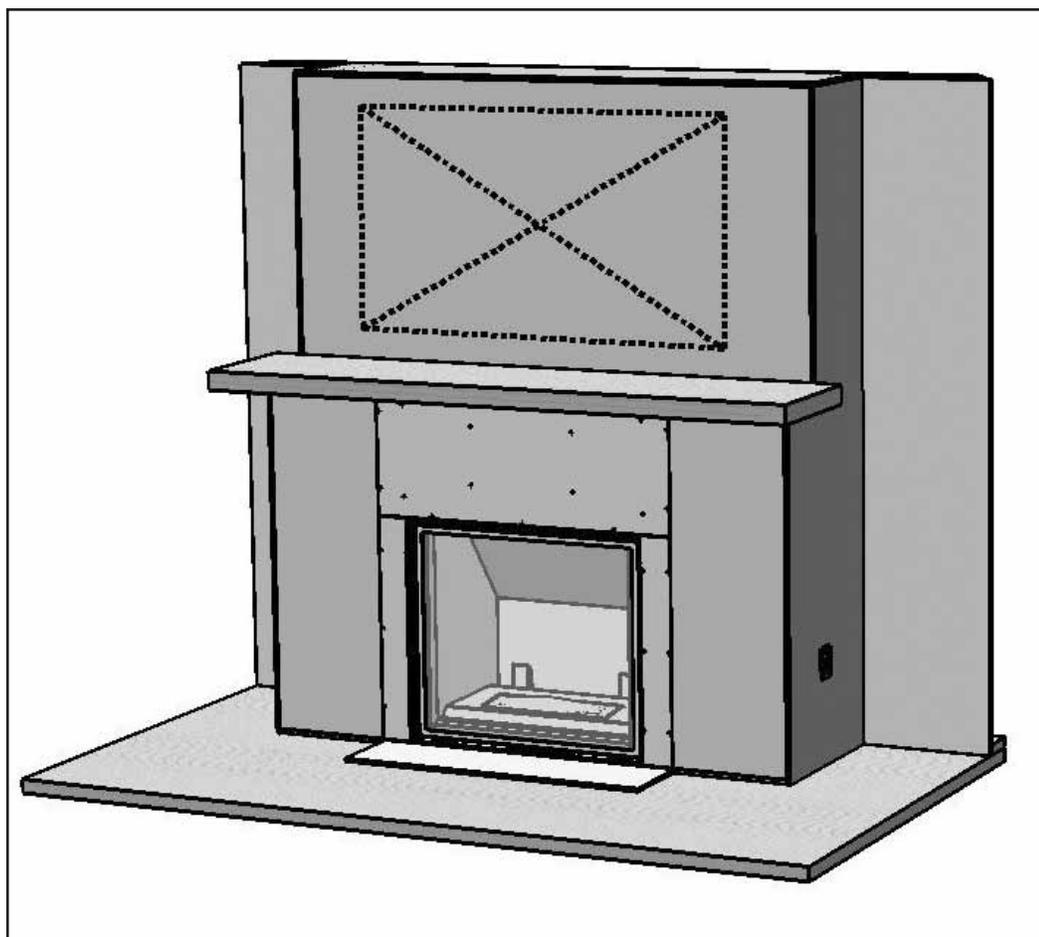


Figure 27: Installation of TV Above the Unit.

INSTALLATION SET-UP

QUALIFIED INSTALLERS ONLY

PLANNING YOUR INSTALLATION:

Prior to starting your venting installation, refer to the section on Allowable Vent Configurations to make sure your plans fall into the allowable limits of horizontal and vertical installations.

When planning your installation, it will be necessary to select the proper length of vent pipe for your particular requirements. For horizontal installations, refer to the section on Clearances to Combustibles to determine the minimum clearance from the rear of the appliance to the wall. It is also important to note the wall thickness. Select the amount of vertical rise desired for "vertical-to-horizontal" type installations. To determine the length of vent pipe required for vertical installations, measure the distance from the appliance flue outlet to the ceiling, the ceiling thickness, the vertical rise in an attic or second story, and allow for sufficient vent height above the roof-line. For two-story applications, fire-stops are required at each floor level. If an offset is needed in the attic, additional pipe and elbows will be required.

ASSEMBLY OF THE UNIT:

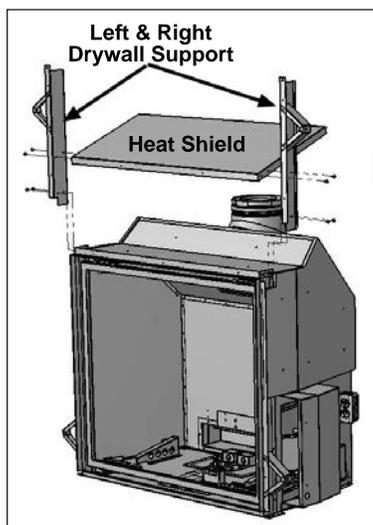


Figure 28: Installation of Supports & Heat shield.

1. Using eight (8) T-20 screws provided, install the drywall supports right and left as well as the heat shield in the middle, as shown in Figure 28.
2. Using eight (8) T20 screws provided, attach both back standoffs, as shown in Figure 29.

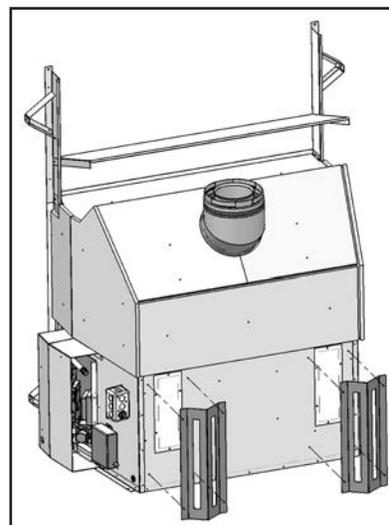


Figure 29: Installation of Back StandOffs.

SECURING UNIT INTO POSITION:

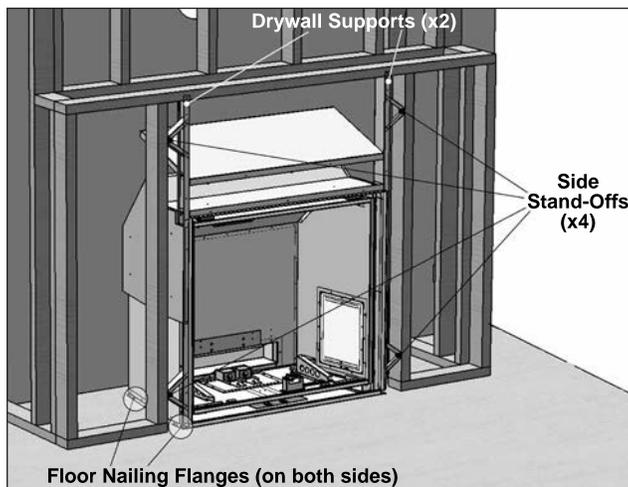


Figure 30: Securing the Unit.

Once the unit is in its final position, confirm that you have access to power, gas supply, that your non-combustible zone requirements are met, that you meet all the minimum vent requirements, and that your planned vent terminal location will meet all of the vent termination clearances. Secure the unit to the floor, with at least four (4) wood screws, two (2) on either side of the unit's bottom nailing flange. Secure the side standoffs to the framing members using four (4) wood screws, one (1) for each stand-off and to the header, one (1) wood screw for each drywall support.

INSTALLATION SET-UP

QUALIFIED INSTALLERS ONLY

INSTALLATION OF NON-COMBUSTIBLE WALL AND HEARTH BOARD:

Install the non-combustible wall board and hearth protector provided with the unit. The side boards are interchangeable and are secured with drywall screws ($\frac{3}{4}$ " screws provided), three (3) to each side of the unit and three (3) to each side frame member. The top board is secured with three (3) drywall screws along the top frame (header), three (3) along the top nailing flange of the unit and two (2) on each vertical frame member. Also secure the top wall board to the heat shield behind it with two (2) screws and each drywall support upright with two (2) screws. See the section on hearth installation for installing the hearth protector, required with the installation of this unit. All the screws required to attach the wall board sides and top to the unit have corresponding holes already located on the units nailing flanges, drywall supports and heat shield.

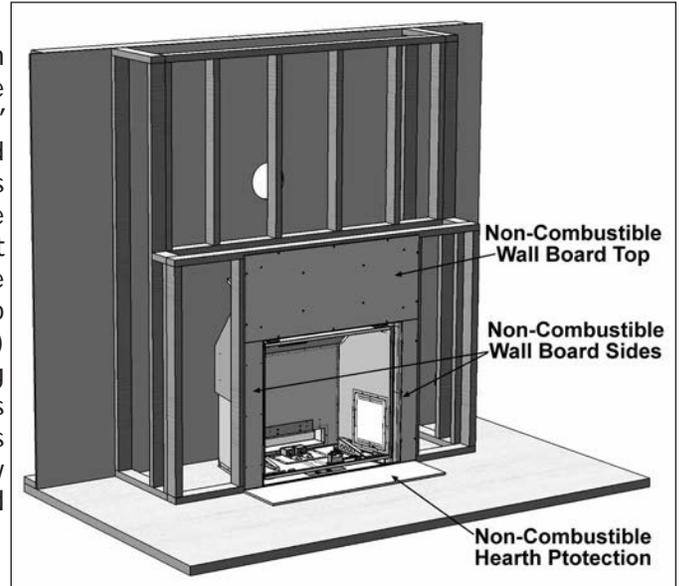


Figure 31: Installation of Wall & Hearth Board.

INSTALLATION OF VENTING AND TERMINATIONS:

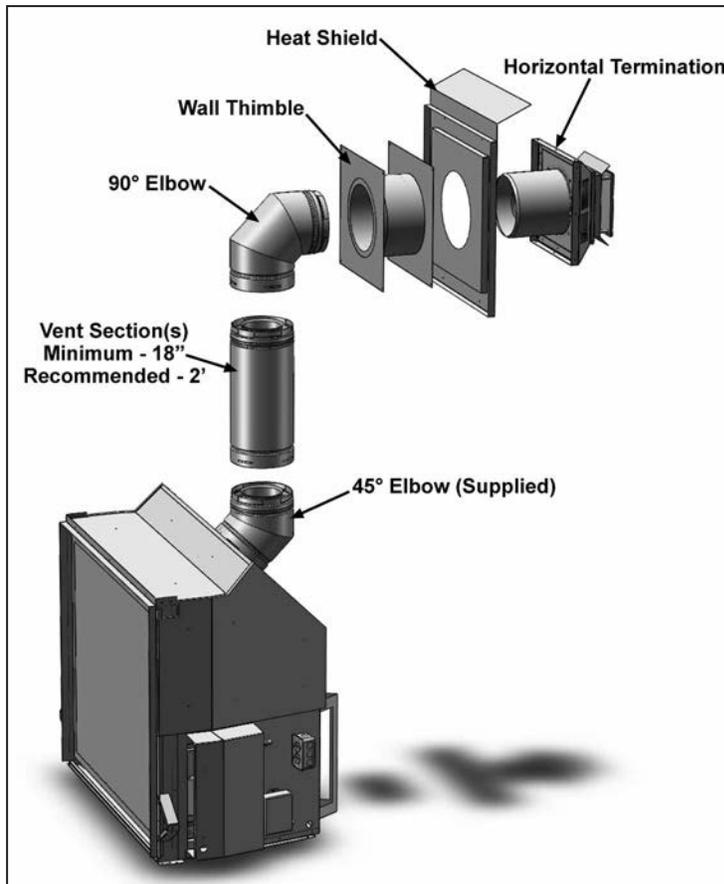


Figure 32: Typical Minimum Vent Configurations - Horizontally Terminated.

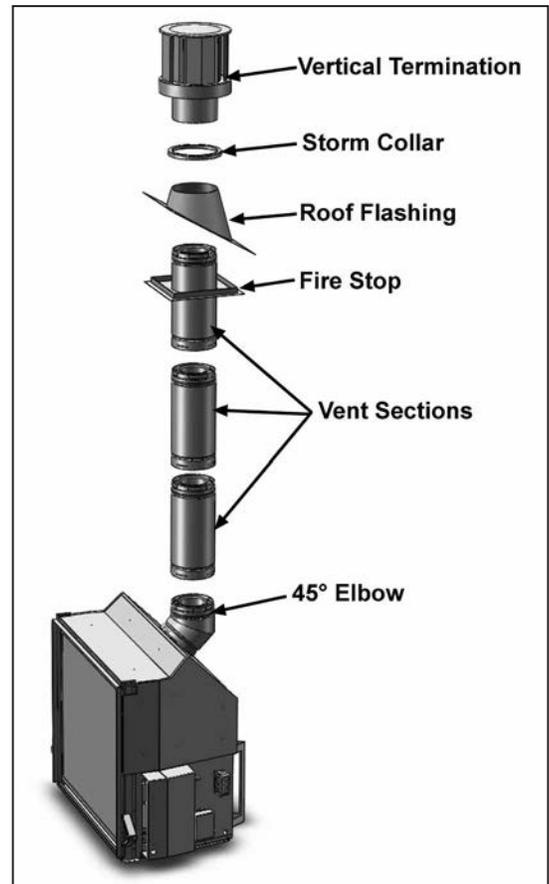


Figure 33: Typical Vent Configurations - Vertically Terminated.

INSTALLATION SET-UP

Read all instructions carefully before starting the installation. Failure to follow these instructions may create a fire or other safety hazard, and will void the warranty.

INSTALLATION PRECAUTIONS:

- Do not install any damaged venting or vent components.
- Do not modify any vent or termination component.
- Do not install any vent component that is not an approved vent component for this appliance.
- Do not use any instructions other than those included in this manual or those included by the vent component manufacturer with the venting. When there are discrepancies between the two, this manual will be considered the final authority.

Consult your local building codes before beginning the installation.

WARNING

- **Always maintain required clearances (air spaces) to nearby combustibles to prevent a fire hazard. Do not fill air spaces with insulation. Unless stated otherwise, clearances on horizontal vent sections are 2" (51mm) to combustible materials. Clearances to vertical vent sections are 1" (25mm) to combustible clearances.**
- **The fireplace and vent system must be vented directly to the outside of the building. Each direct vent fireplace must use its own separate vent system. Common vent systems are prohibited.**
- **The flow of combustion and ventilation air not be obstructed.**

HORIZONTAL INSTALLATION:

Step 1. Set the fireplace in its desired location. Check to determine if wall studs or roof rafters are in the way when the venting system is attached. If this is the case, you may want to adjust the location of the appliance.

Step 2. Direct Vent pipe and fittings are designed with special twist-lock connections. Assemble the desired combination of pipe and elbows to the appliance. See the sections on TYPICAL FRAMING - INTERNAL CHASE, EXTERNAL CHASE or CORNER INSTALLATION for some of the possible vent pathway options. All installations must fall within the Allowable Vent Configurations shown in Figure 20.

Notes:

- (1) Twist-lock procedure: Four (4) indentations, located on the female ends of pipes and fittings, are designed to slide straight onto the male ends of adjacent pipes and fittings, by orienting the four pipe indentations so they match and slide into the four (4) entry slots on the male ends. Push the pipe sections completely together, then twist-lock one section clockwise approximately one-quarter turn, until the two (2) sections are fully locked.
- (2) Horizontal runs of vent must be supported every 3 feet (915mm). Wall Straps are available for this purpose.
- (3) Sealant is only necessary on the outer tube of the GS Pipe. Run a 1/8 inch (3mm) wide bead of sealant around the male end of the outer sleeve, as shown in Figure 34, and twist-lock the pipes or fittings together.

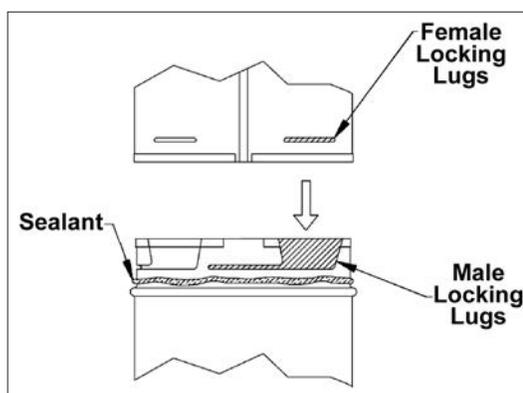


Figure 34: Twist-Lock Connection.

Step 3. With the adaptor and pipe attached to the fireplace, slide the fireplace into its correct location, and mark the wall for a square hole of the appropriate size. Use 11"x11" (280x280mm) square hole for 8" x 5" pipe. The center of the square hole should line up with the center line of the horizontal pipe, as shown in Figure 35. Cut and frame the square hole in the exterior wall where the vent will be terminated. If the wall being penetrated is constructed of non-combustible material, i.e. masonry block or concrete, a hole with zero clearance to the pipe is acceptable.

Notes:

INSTALLATION SET-UP

- (1) Any horizontal run of vent must have a $\frac{1}{4}$ inch (6mm) rise for every 1 foot (305mm) of run towards the termination. Never allow the vent to run downward. This could cause high temperatures and may present the possibility of a fire.
- (2) The location of the horizontal vent termination on an exterior wall must meet all local and national building codes, and must not be easily blocked or obstructed. Termination clearances must comply with the VENT TERMINATION RESTRICTIONS section.

Step 4. For a Square Horizontal Vent Termination, place the vent cap in the center of the square hole and attach to the exterior wall with the four wood screws provided (refer to Figure 36). Before attaching the Vent Termination to the exterior wall, run a bead of non-hardening sealant around its outside edges, so as to make a seal between it and the wall. If you are using Round Horizontal Vent Termination, place an exterior Wall Fire-stop over the square hole. Run a bead of non-hardening sealant around the edges of the Wall Fire-stop, and attach the Wall Fire-stop to the wall with the four wood screws provided. The arrow on the vent cap should be pointing up. Ensure that proper clearances to combustible materials are maintained.

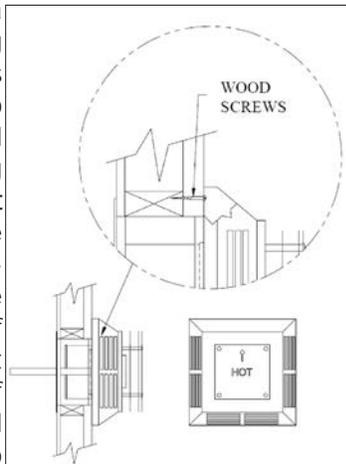


Figure 36: Fastening Horizontal Termination Cap in Place.

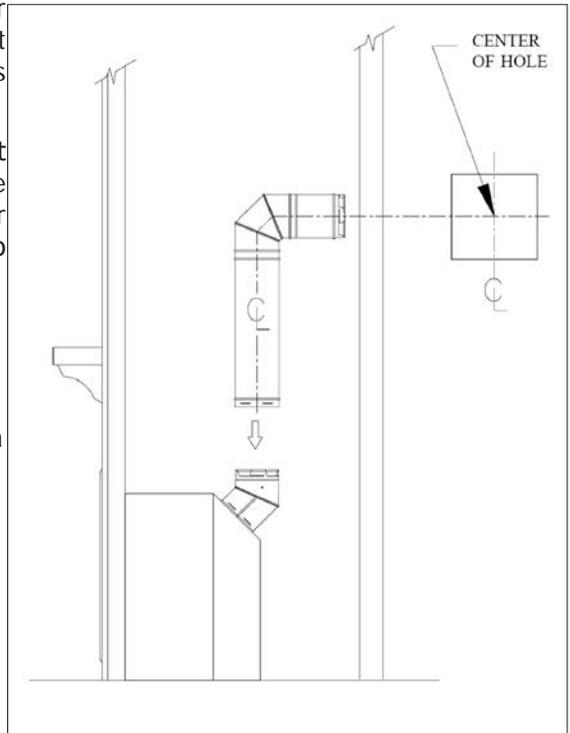


Figure 35: Horizontal Venting and Cut Away.

Notes:

- (1) The four (4) wood screws provided should be replaced with appropriate fasteners for stucco, brick, concrete, or other types of sidings.
- (2) For buildings with vinyl siding, a Vinyl Siding Standoff should be installed between the vent cap and the wall (see Figure 37). Attach the Vinyl Siding Standoff to the Horizontal Vent Termination. The Vinyl Siding Standoff prevents excessive heat from possibly melting the vinyl siding material. Note that the Square Horizontal Vent Termination bolts onto the flat portion of the Vinyl Siding Standoff, (Shaded area shown in Figure 37), so that an air space will exist between the wall and the Vent Termination.

Step 5. Before connecting the horizontal run of vent pipe to the vent termination, slide the Wall Fire-stop over the vent pipe on the interior side of the wall.

Step 6. Slide the appliance and vent assembly towards the wall, carefully inserting the

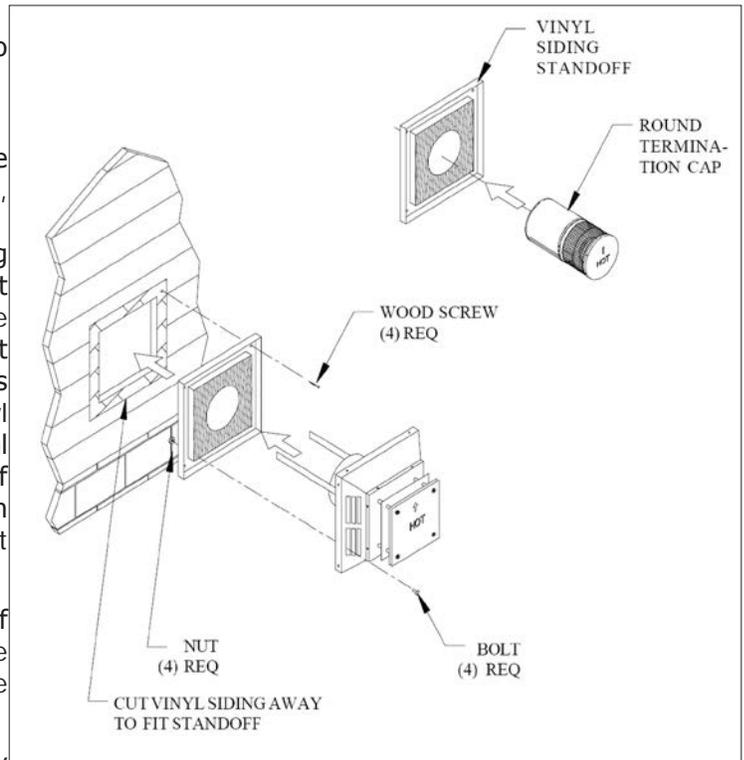


Figure 37: Installation of Vinyl Siding Standoff.

INSTALLATION SET-UP

vent pipe into the vent cap assembly. It is important that the vent pipe extend into the vent cap sufficient distance so as to result in a minimum pipe overlap of 1¼ inches (32mm). Secure the connection between the vent pipe and the vent cap. For square caps, attach the two (2) sheet metal strips extending from the vent cap assembly into the outer wall of the vent pipe. Use the two sheet metal screws provided to connect the sheet metal strips to the pipe section. For round caps, use three sheet metal screws and attach cap to pipe section (see Figure 38).

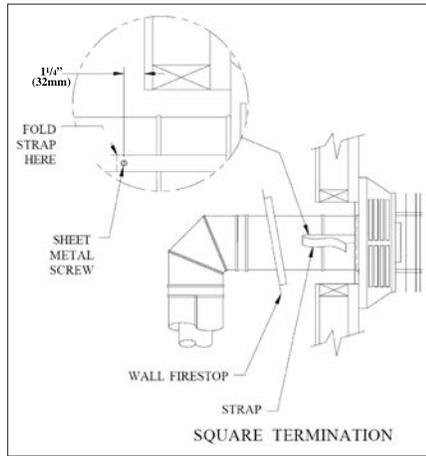


Figure 38: Installation of Vent Pipe to Termination.

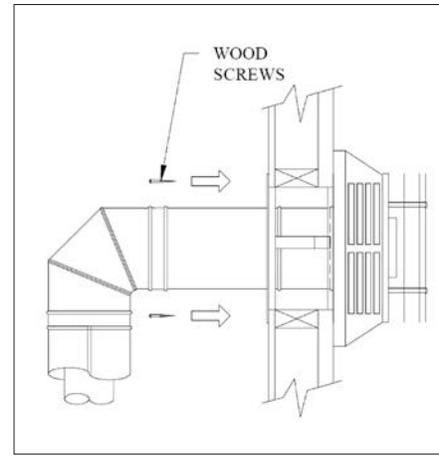


Figure 39: Installation of Wall Fire-stop.

Step 7. Slide the Wall Fire-stop up to the wall surface and attach with screws provided (see Figure 39).

VERTICAL TERMINATION INSTALLATION:

Step 1. Maintain clearances between venting and combustible building materials as stated earlier in this section. Do not pack air spaces with insulation. Check with the Allowable Vent Configurations page when planning your installation to ensure the vertical and horizontal elements of your installation are within these limits.

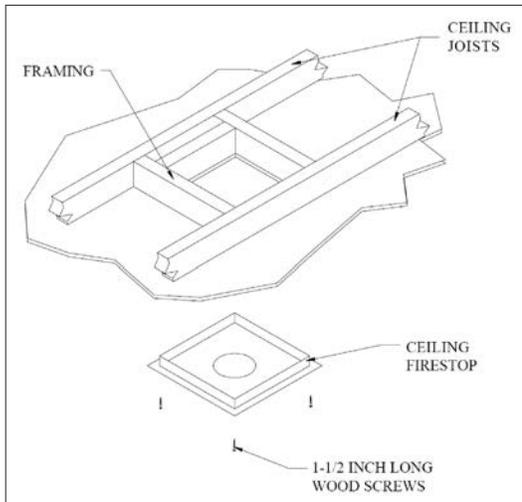


Figure 40: Installation of Ceiling Firestop.

Step 2. Set the fireplace in its desired location. Drop a plum bob down from the ceiling to the position of the appliance flue exit, and mark the location where the vent will penetrate the ceiling. Drill a small hole at this point. Next, drop a plumb bob from the roof to the hole previously drilled in the ceiling, and mark the spot where the vent will penetrate

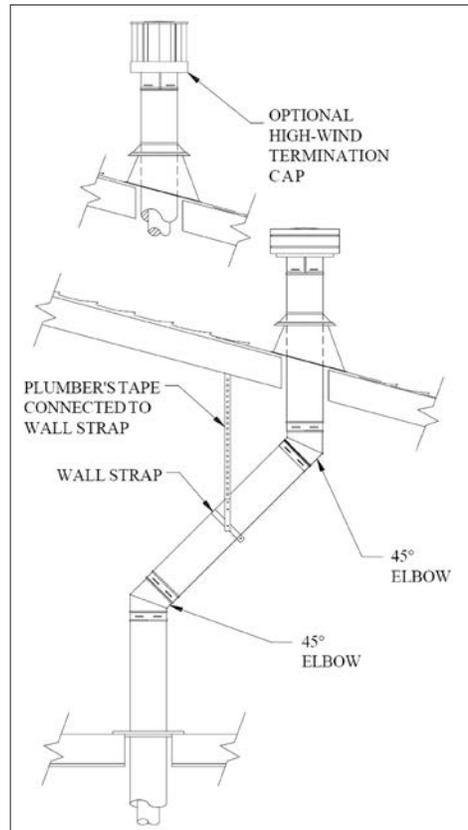


Figure 41: Vertical Installation using.

the roof. Determine if ceiling joists, roof rafters, or other framing will obstruct the venting system. You may wish to relocate the appliance, or to offset, to avoid cutting load bearing members.

INSTALLATION SET-UP

Step 3. To install the Ceiling Firestop in a flat ceiling, cut a square hole in the ceiling 11"x11" (280x280mm) square for 8" x 5" pipe, centered on the hole drilled in Step 2. Frame the hole as shown in Figure 40.

Step 4. Assemble the desired lengths of galvanized Pipe and Elbows necessary to reach from the Appliance Adaptor up through the Ceiling Firestop. Ensure that all Pipe and Elbow connections are in their fully twist-locked position.

Step 5. Cut a hole in the roof centered on the small drill hole placed in the roof in Step 2. The hole should be of sufficient size to meet the minimum requirements for clearance to combustibles, as specified earlier. Continue to assemble lengths of Pipe and Elbows necessary to reach from the Ceiling Firestop up through the roof line.

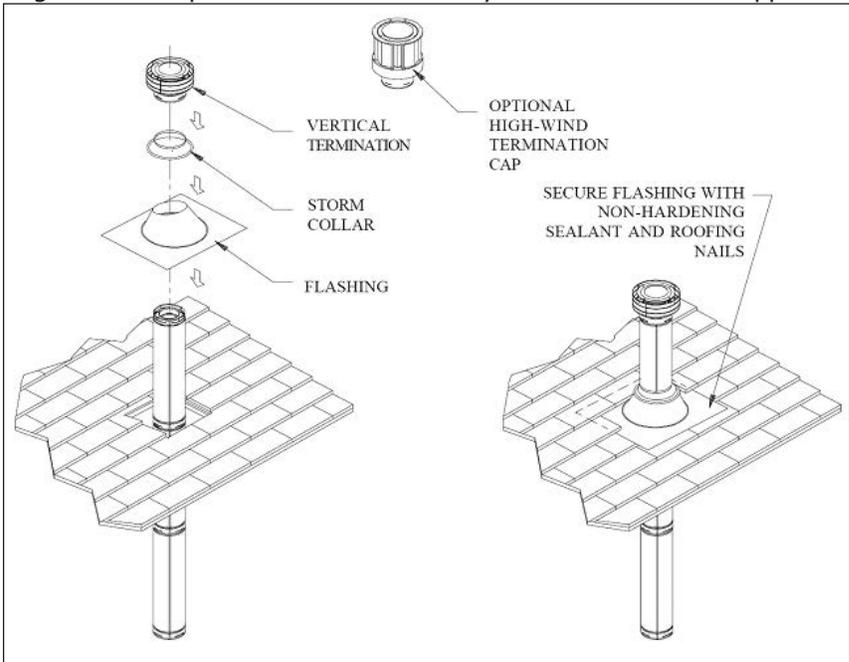


Figure 42: Installation of Flashing & Vertical Termination.

Notes:

- (1) If an offset is necessary in the attic to avoid obstructions, it is important to support the vent pipe every 3 feet, to avoid excessive stress on the Elbows, and possible separation. Wall Straps are available for this purpose (see Figure 41).
- (2) Whenever possible, use 45° Elbows, instead of 90° Elbows. The 45° Elbow offers less restriction to the flow of flue gases and intake air.

Step 6. Slip the flashing over the Pipe Section(s) protruding through the roof. Use a non-hardening sealant between the Flashing and the roof to prevent water leakage. Secure the base of the Flashing to the roof with roofing nails. Ensure the roofing material overlaps the top edge of the Flashing as shown in Figure 42. Verify that you have at least the minimum clearance to combustibles at the roofline.

Step 7. Continue to add Pipe Sections until the height of the Vent Cap meets the minimum building code requirements described by your local codes. In the absence of local codes, make sure the terminal is 2 feet (610mm) above anything within 10 feet (3046mm) of the vent (refer to Figure 44 & Table 5 for clearances for different pitches). Note that for steep roof pitches, the vent height must be increased. In high wind conditions, nearby trees, adjoining rooflines, steep pitched roofs, and other similar factors can result in poor draft, or down-drafting. In these cases, increasing the vent height may solve this problem.

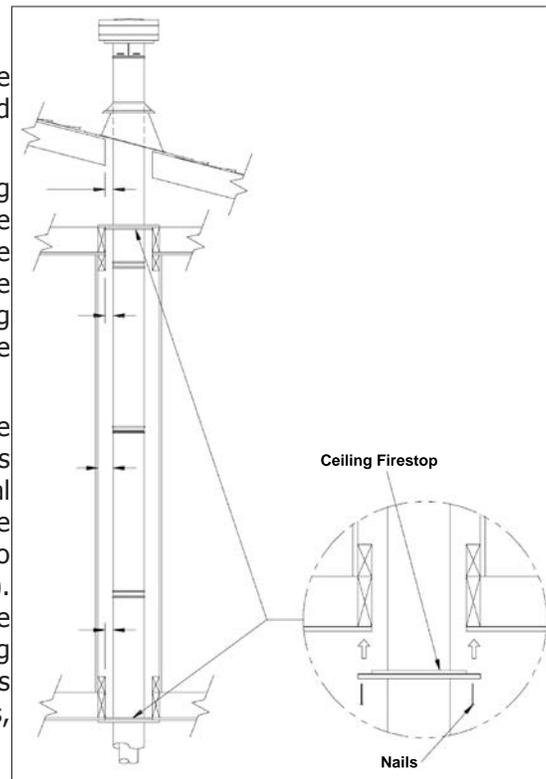


Figure 43: Installation of Ceiling Fire Stops.

Step 8. Slip the Storm Collar over the Pipe, and push it down to the top of the Flashing, as shown in Figure 42. Use the non-hardening sealant above and below the joint between the Storm Collar and the Pipe.

Step 9. Twist lock the Vent Cap.

Notes:

- (1) For multi-story vertical installations, a Ceiling Firestop is required at any subsequent floors (as shown in Figure 43). The opening should be cut and framed in the same manner as the opening in Step 3 (see Figure 40).
- (2) Any occupied areas above the first floor, including closets and storage spaces, which the vertical vent passes through, must be enclosed. The enclosure may be framed and sheet rocked with standard construction materials,

INSTALLATION SET-UP

however minimum allowable clearances between the outside of the vent pipe must be maintained. Do not fill any of the required air spaces with insulation.

Table 5: Minimum 'H' for Figure 44.

Roof Pitch	Minimum Height (H)	
	Feet	Meters
Flat to 7/12	1	0.3
Over 7/12 to 8/12	1.5	0.46
Over 8/12 to 9/12	2	0.61
Over 9/12 to 10/12	2.5	0.76
Over 10/12 to 11/12	3.25	0.99
Over 11/12 to 12/12	4	1.22
Over 12/12 to 14/12	5	1.52
Over 14/12 to 16/12	6	1.83
Over 16/12 to 18/12	7	2.13
Over 18/12 to 20/12	7.5	2.29
Over 20/12 to 21/12	8	2.44

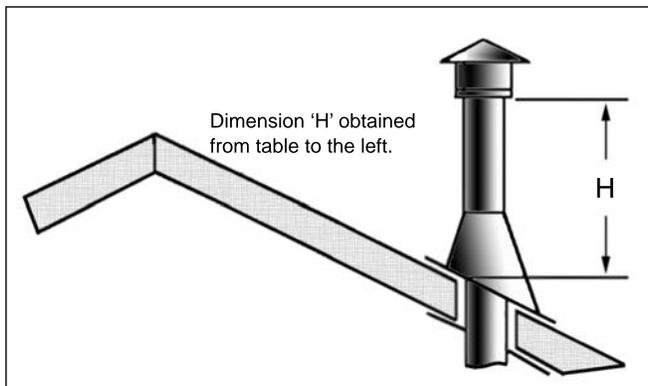


Figure 44: Height of Vertical Termination; Reference Table 5.

DOOR REMOVAL AND INSTALLATION:

- 1) The fireplace door is hung on two (2) hooks on the top of the firebox. The two (2) door latches at the bottom of the firebox hook over the tabs on the bottom of the door frame.
- 2) Lower the door latch tool underneath the door frame. Catch the lower door latch with the door latch tool (see Figure 45) and pull it out slightly, then down. Once the lower door latch clears the tab on the bottom of the door frame, release it inwards and then remove the door latch tool. Refer to Figures 47 & 48.
- 3) Pull the Door Frame at the bottom forward about 2" (5cm), then lift the Door Frame upwards to clear the Upper Door Hooks. Refer to Figures 48 & 49.

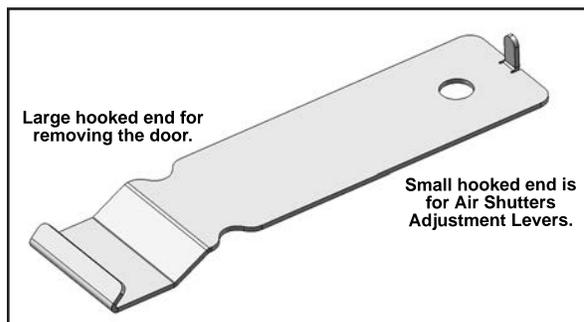


Figure 45: Door Latch / Air Adjustment Tool.

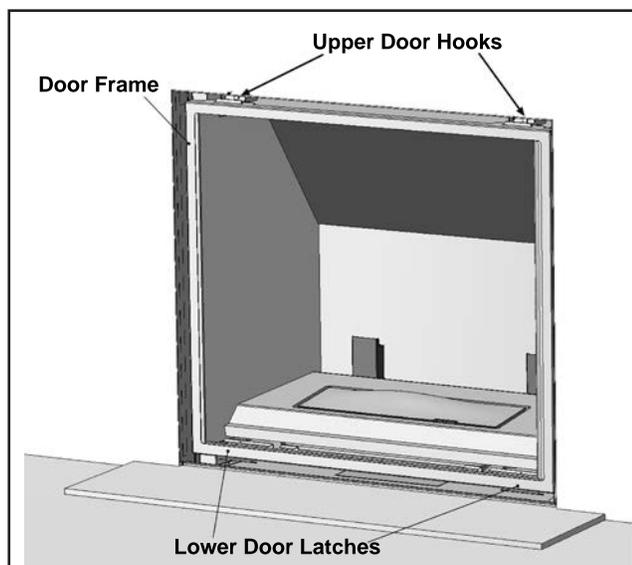


Figure 46: Door Latch Locations.

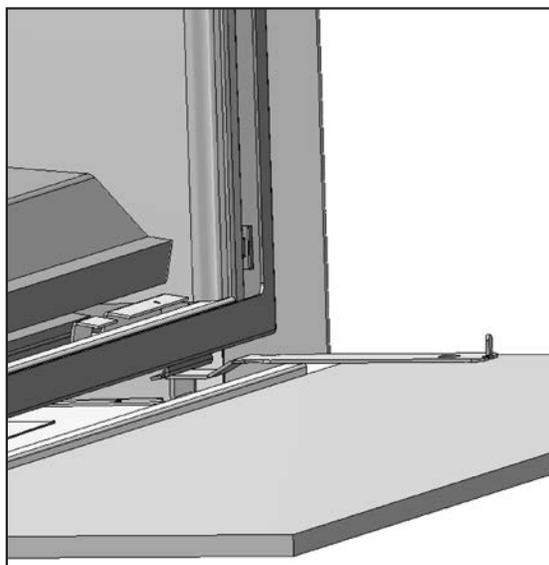


Figure 47: Door Latch Tool in Place.

INSTALLATION SET-UP

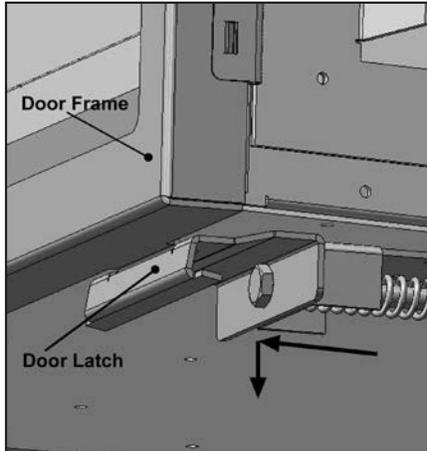


Figure 48: Door Latch Locations.

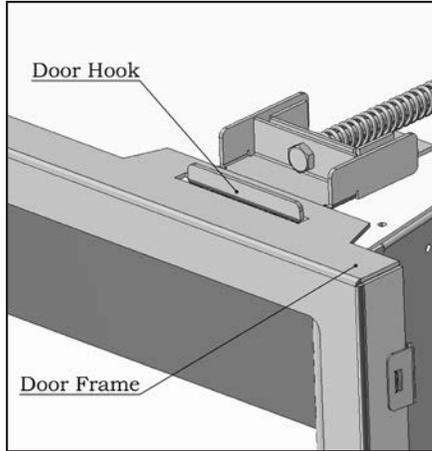


Figure 49: Top Door Hook.

- 4) Lift the Door Frame away, being careful that the glass panel is secure within the Door Frame.

GAS HOOK-UP:

The Q4 is equipped from factory with a $\frac{1}{2}$ " SAE 45° male gas fitting. This fitting will fit commonly used flexible gas supply lines.

If your local code requires you to use only rigid pipe for gas supply, remove the flare fitting provided. The gas line the flare fitting is fastened to is a $\frac{3}{8}$ " MPT.

You can then use a common union to provide the gas connection to the appliance.

The dimensions shown in Figure 50 are for your convenience if you have to hard pipe directly to the unit.

NOTES:

This appliance and its main gas valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of $\frac{1}{2}$ psi (35 kPa).

Isolate this appliance from the gas supply piping system by closing its equipment shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than $\frac{1}{2}$ psi (3.5 kPa).

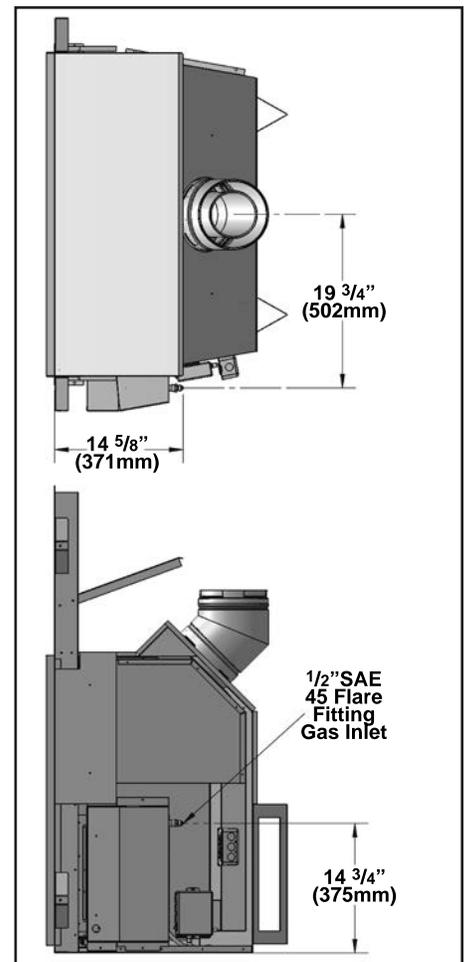


Figure 50: Location of Gas Hook-Up.

INSTALLATION SET-UP

ELECTRICAL HOOK-UP:

An electrical junction box is provided and fastened to the right side of the fireplace. Power needs to be brought to the electrical junction box. The power for the various control components are all provided from the fan control module. Install the provided electric outlet and cover and plug the the fan control module into it. See the Rating Label for the listed electrical requirements.

When installed, the Q4, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical Code, CSA C22.1.

WARNING **Electrical Grounding Instructions**

This appliance is equipped with a three-prong (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

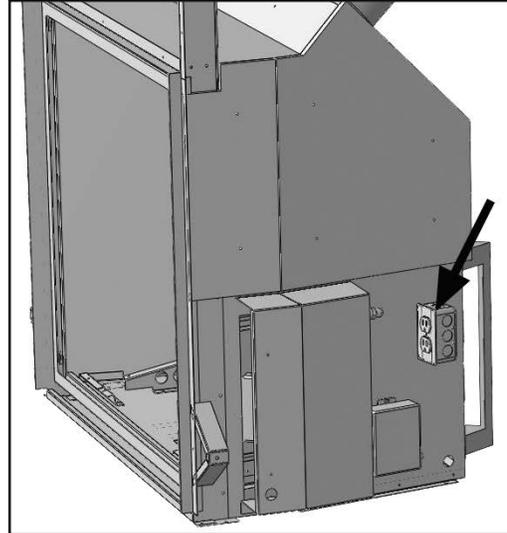


Figure 51: Location of Electrical Hook-Up.

LP GAS CONVERSION:

WARNING: This conversion kit shall be installed by a qualified service agency in accordance with the manufacturer's instructions and all applicable codes and requirements of the authority having jurisdiction. If the information in these instructions is not followed exactly, a fire, explosion or production of carbon monoxide may result causing property damage, personal injury or loss of life. The qualified service agency is responsible for the proper installation of this kit. The installation is not proper and complete until the operation of the converted appliance is checked as specified in the manufacturer's instructions supplied with the kit.

1. Ensure all the components of the conversion kit are accounted for. There should be a pilot orifice, left & right for the glass tray orifices, left & right for the log burner orifices, regulator diaphragm, servo regulator, and conversion label.
2. If the unit has already been connected to a gas supply, shut off the gas supply to the unit.
2. If the unit has been run, shut off and allow cooling to room temperature.
3. Remove the fireplace door. (see DOOR REMOVAL AND INSTALLATION).
4. Remove the burner, burner accents and firebox liners. (see each applicable section in this manual)
5. The pilot hood is held in with spring pressure. Remove the hood by pulling it directly up from the pilot assembly (Figure 52).



Figure 52: Removing the hood.

6. Insert a $\frac{3}{32}$ " or 4mm Allen wrench into the top of the pilot orifice. Remove it by rotating it counter-clock wise until it is free of the pilot assembly (Figure 53).
7. Ensure that the pilot orifice you are about to install is the correct orifice. LP orifices have a groove cut around the top of the orifice. See Figure 54 for help to identify these parts. The orifice size is stamped into the orifice. The correct orifice sizes for the Q4 are **LPG - 35 and NG - 62**.
8. Install the correct orifice and replace the pilot hood. The pilot hood has an indexing notch which must be align with the pilot base. Ensure the pilot hood is properly located and that the spring holding the pilot hood is properly engaged. Delayed ignition may be the result of an improperly installed pilot hood.

INSTALLATION SET-UP

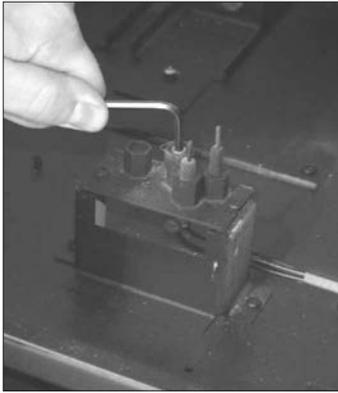


Figure 53: Removing the Pilot Orifice.

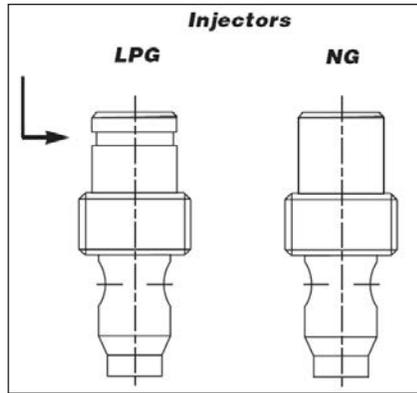


Figure 54: Identifying the Orifice.

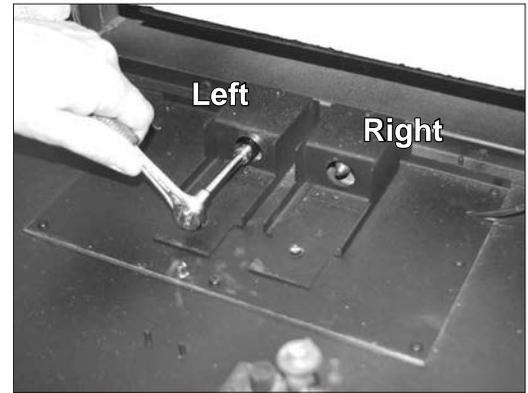


Figure 55: Removing the Gas Orifices.

9. Using a $\frac{3}{8}$ " socket wrench, remove both gas orifices from the orifice mounting brackets at the rear floor of the firebox (Figure 55).
10. Use only the gas orifices that were included in the LP gas conversion kit supplied by the manufacturer. The correct orifice sizes for the Q4 are shown in Table 6.



Figure 56: Removing the Right Burner Support.

Table 6: Correct Orifice Sizes for the Q4

Burner	Left (front)	Right (rear)
Glass Tray NG	43	41
Glass Tray LP	55	55
Log Burner NG	43	41
Log Burner LP	55	53

11. Using a T-20 driver, remove the Right Burner Support (Figure 56).
12. Remove the Valve Access Cover by removing all ten (10) T-20 screws (Figure 57).
13. Using a T-20 safety driver, remove the two (2) screws that hold the servo regulator from the gas valve (Figure 58).

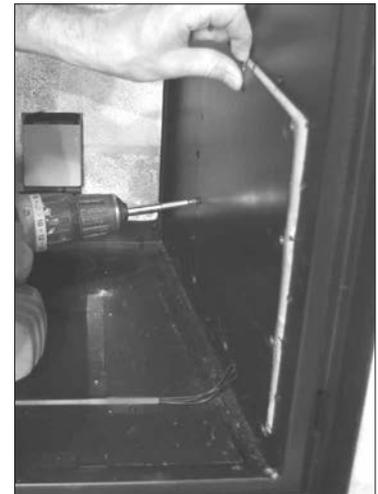


Figure 57: Removing Access Cover.

14. Remove the rubber regulator diaphragm that is situated between the servo regulator and the valve body and replace with the one provide in the LP conversion kit.
15. Install the LP servo regulator, with the new longer T-20 screws, included in the LP conversion kit.
16. If the fuel delivery pressure or the manifold pressure is to be verified, it can be done at this stage.
 - a. Loosen the pressure tap screw.
 - b. Place a $\frac{1}{4}$ " silicone tube over either pressure port on the valve (refer to Figure 59). Attach the tube to a monometer.
 - c. Install a burner in the firebox (see burner installation section)
 - d. Being careful to route the silicone tube away from the burner, test fire the unit for only long enough to establish the pressure reading.
 - e. Check your inlet gas pressure by measuring the pressure at the inlet pressure tap on the valve. Inlet pressure should be a minimum of 12" WC. If the pressure reads less than this, have a licensed gas fitter determine and rectify the reason for the reduced supply pressure.

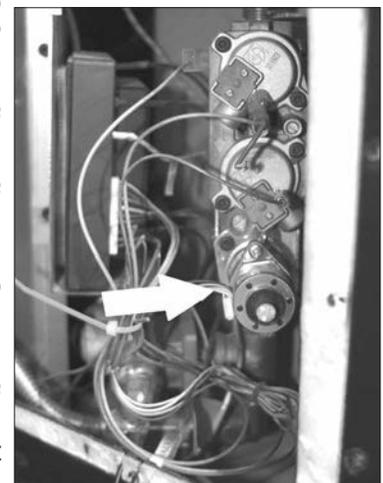


Figure 58: Servo Screws.

INSTALLATION SET-UP

f. Check your manifold pressure by measuring the pressure at the manifold pressure tap on the valve. The manifold pressure with the appliance operating at its high setting should be between 9.5" WC and 10.5" WC. If your pressure reads outside of this range, make sure that your LP conversion regulator has been properly installed. If it has, call your dealer to arrange for a replacement valve to be installed. Turn off the fuel supply to do not operate this unit until the valve has been replaced.

g. Make sure to close the test pressure point taps after testing.

17. Re-install the Valve Access Cover, making sure that the wire harness is carefully tucked back into the valve compartment and that the pilot tube, igniter lead and flame proving wire are routed through the provisions in the Valve Access Cover and the Firebox opening.

18. Re-install the Right Burner Support.

19. Re-connect the fuel supply to the unit.

20. Re-install the Fireplace Panel Set, Burner, Burner Trim Kit, Grate, Logs or Glass Burner and Front Door.

21. Once the unit is re-assembled and started, use a gas leakage detector to check for any fuel leakage. Check around the entire valve assembly, particularly around the gas regulator and stepper motor. Make sure that the LP regulator has been properly installed and is not leaking any fuel.

22. Once the supply pressure and the manifold pressure have been confirmed, you can check the units rating by confirming the correct orifice sizes are installed. This can be done by using a quality orifice gauge and referring to the chart above for the correct office sizing. The rating is listed on the rating plate located under the firebox, attached to the unit with a cable.

23. Fire the unit to ensure correct operation and flame picture. Ensure the Split Valve and Flame Modulation works as described in the operations section of this manual.

24. Check the pilot flame that it is the correct size and orientation. The pilot flame can be adjusted with the adjustment provision on the front face of the valve. This is located just up and to the left of the regulator motor. It is clearly marked on the valve. Adjusting the screw in or out will raise or lower the pilot flame height. The correct pilot flame should resemble Figure 60.

The ignition sequence should be as follows:

- a) Press the ON button on the remote control.
- b) The receiver should beep, to indicate the command has been received.
- c) Within a 2-3 second of the beep, the ignitor should begin to spark. The ignitor will spark at intervals of 1 second(s).
- d) The main valve will open 4-6 seconds after the pilot is lit.
- e) Within 4 seconds of the main valve opening, all of the burner ports should light and remain burning.

25. To complete the LP conversion of this appliance, place the "LP Converted" sticker, supplied with the LP conversion kit on the rating plate indicating that this unit has been converted to operate on LP gas.

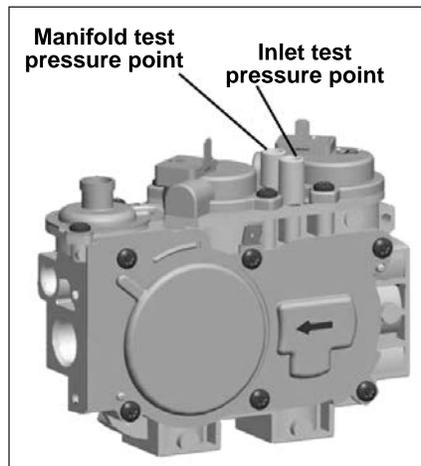


Figure 59: Pressure Test Points.

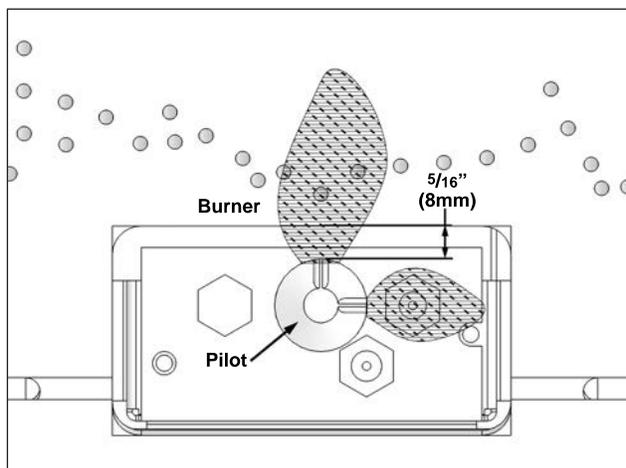


Figure 60: Relationship between ignitor and burner.

FIREBOX LINER INSTALLATION:

IMPORTANT: The paint on the panels may fade for the first 8-10 hours of burn time, but will come back to its color after the paint has cured. The paint is very delicate and handling them with care is necessary not to mark or smudge the paint.

INSTALLATION SET-UP

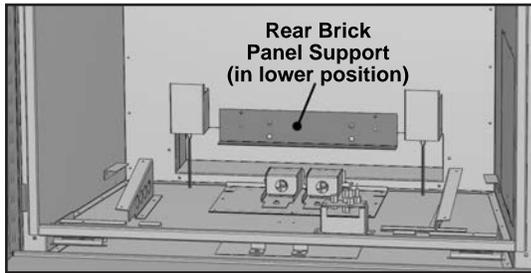


Figure 61: Rear Brick Panel Support.

1. Prior to installing the firebox liners, you will need to ensure the Rear Brick Panel Support is in the correct position. The support is located at the back of the firebox (see Figure 61) and can be installed in two (2) positions. The upper position (using the lower screw holes) is for the October Panels. The lower position (using the upper screw holes) is for the Sandstone, Ledgestone, and Porcelain Panels. Remove the Support, if necessary, and move it to the appropriate placement.

3. Ensure the light covers provided with your kit are installed on the Light Cover Bases at the rear of the firebox. The tabs on the back of the Light Cover slide down behind the light cover base. Refer to Figures 96 and 97.
2. Install the Rear Firebox Liner. This panel fits around the accent lights and rests on top of the Rear Brick Panel Support. It will stay in this location as you install the remaining panels. Refer to Figure 62.
3. Install the Left Firebox Liner Panel; it sits on the bottom front edge of the firebox (see Figure 63 & 64), a support bracket at the lower rear of the firebox, and is held in by a retainer at the top of the firebox. Adjust the panel retainers as required.



Figure 62: Rear Firebox Liner Panel in Place.

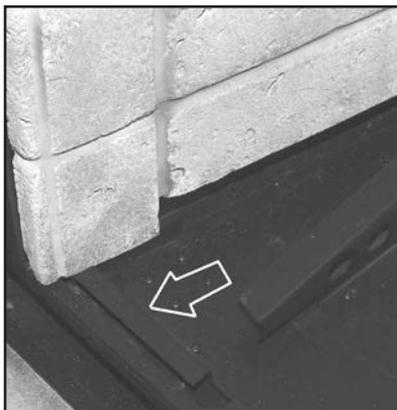


Figure 63: Left Firebox Liner Panel on Front Edge of Firebox.

4. Install the Top Panel by placing it on top of the Rear Panel and behind the Left Panel (see Figure 65). Hold it with one hand or have someone else hold it for you while you place the last panel. **WARNING:** If this panel falls from this location it will possibly break or the paint work will become chipped.



Figure 64: Left Firebox Liner Panel in Place.

5. Place the Right Firebox Liner Panel in the same manner used for the Left Panel (see Figure 66). The vertical edges of the left and right panels should line up with the front edges of the firebox sides. The side panels rest up against the back panel and hold the top panel in position.



Figure 65: Top Firebox Liner Panel in Place.



Figure 66: Right Firebox Liner Panel in Place.

INSTALLATION SET-UP

LOG BURNER / EMBER BED INSTALLATION:

1. Use the two (2) T-20 screws provided; install the rear burner shield onto the back of the burner. The mounting holes are just above the mixing tubes at the rear of the burner, refer to Figure 67.

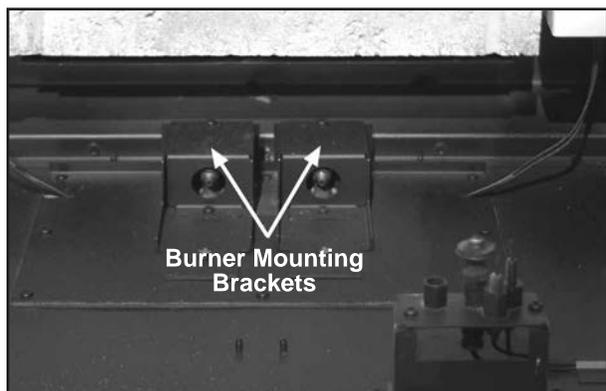


Figure 68: Burner Mounting Brackets.

2. In the bottom rear of the firebox there are two (2) gas orifices in a housing that facilitate the air shutter mechanisms and the Burner Mounting Brackets are above them (See Figure 68). There are two (2) mixing tubes underneath the back of the burner (see Figure 67). Lift the burner into the firebox with the back of the burner tilted downward. Keep the burner high enough at the front to clear the pilot assembly. Line up the mixing tubes with the holes in the burner mounting brackets and slowly lower the front of the burner over the pilot assembly (see Figure 69).

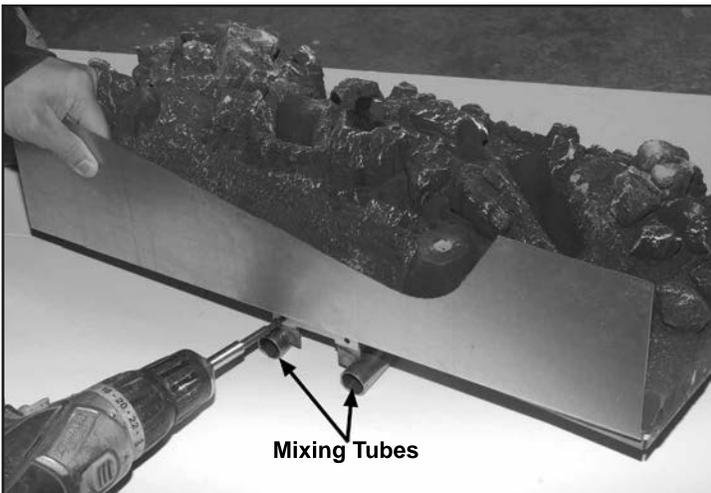


Figure 67: Installing Rear Burner Shield.

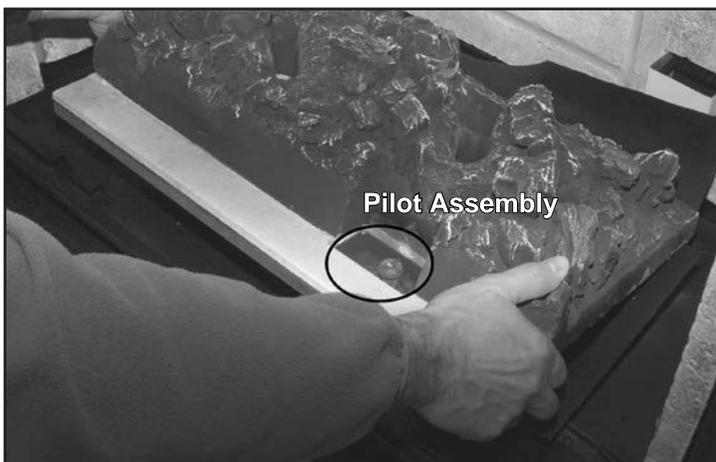


Figure 69: Log Burner Over Pilot Assembly.



Figure 71: Burner Accents Pieces in Place.

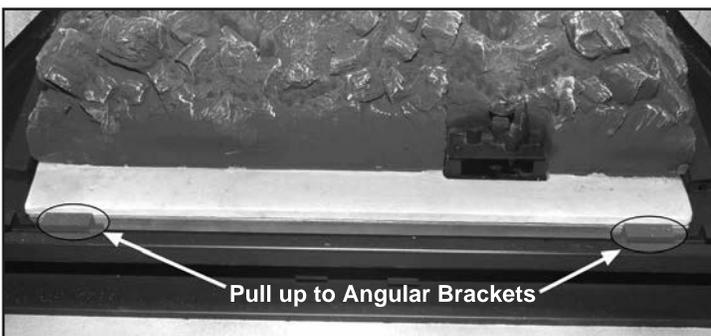


Figure 70: Log Burner in Place.

3. Pull the burner forward up to the angular brackets near the front of the firebox (see Figure 70).

IMPORTANT: If the burner is not far enough back to lower the burner behind these brackets, then the mixing tubes are not engaged in the air shutter. Failing to ensure the mixing tubes are located in the mixing tube support brackets may cause serious performance and or safety issues.

INSTALLATION SET-UP

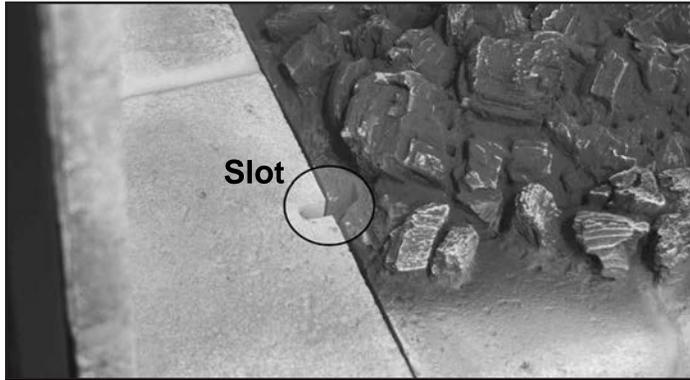


Figure 72: Slot for Firebox Grate.

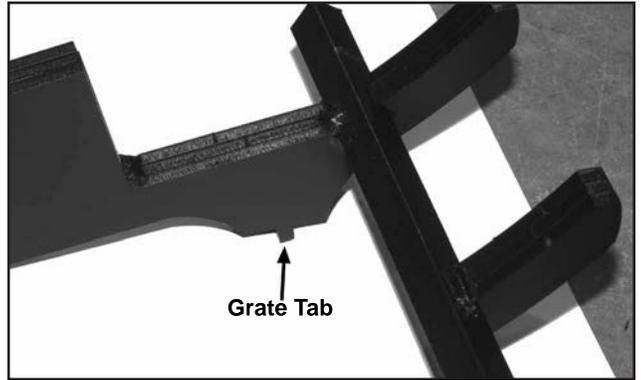


Figure 73: Tab on Firebox Grate.

4. Install the burner accent pieces as shown in Figure 71. There are a left, a right and a front ceramic trim. On each side of the burner and on the inside of each burner side accent pieces there is a slot, which should be aligned in order to position the log grate correctly (see Figure 70).
5. The firebox grate has two (2) tabs that run below the feet of the grate (see Figure 73), place the grate over the burner top and carefully inserting the grate tabs into the slots on the burner (see Figure 72 & 74). Once the grate is installed correctly, the burner, grate, and side burner accents will be all locked together.

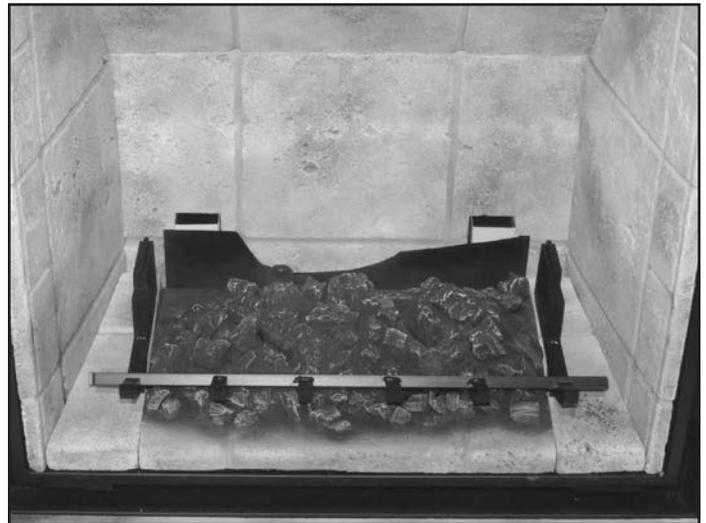


Figure 74: Firebox Grate in Place.

LOG SET INSTALLATION:

IMPORTANT: The paint on the logs may fade for the first 8-10 hours of burn time, but will come back to its color after the paint has cured. The paint is very delicate and handling them with care is necessary not to mark or smudge the paint.

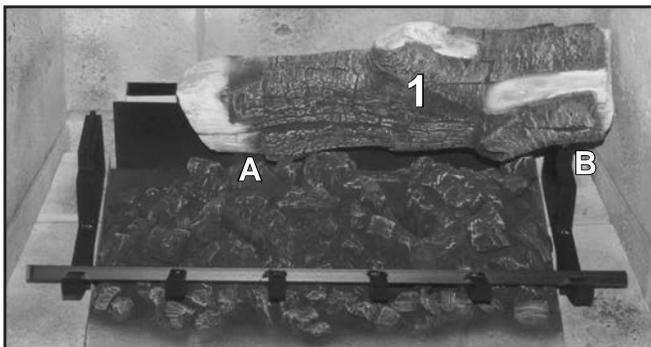


Figure 75: Log 1 in Place.

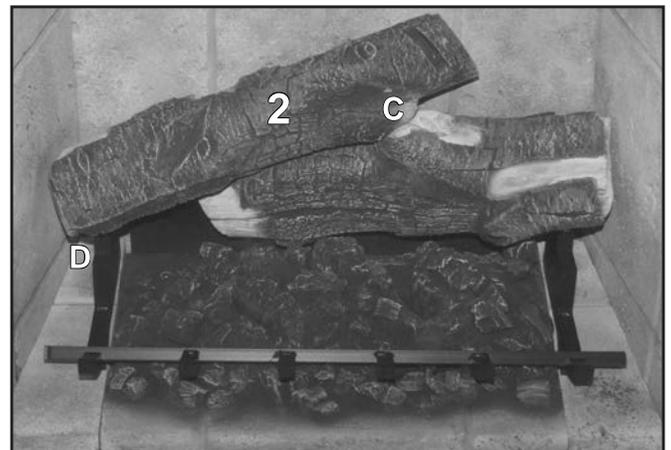


Figure 76: Log 2 in Place.

1. Install Right Rear Log. The right side sits on the grate with the groove on the bottom of the log fitting onto the top of the grate (see Figure 75). Insert the log pin into the top of the ember burner (see A in Figure 75). Align the log front edge with the front section of the grate (see B in Figure 75).

INSTALLATION SET-UP



Figure 77: Log 3 in Place.

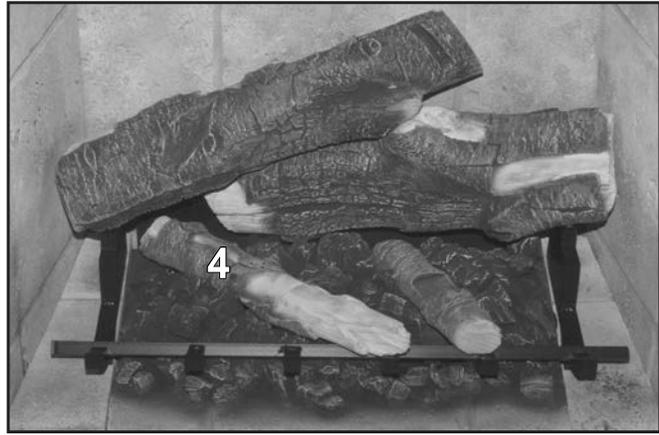


Figure 78: Log 4 in Place.



Figure 79: Log 5 in Place.

2. Install Left Rear log with the right side on the grate, using a groove on the bottom of the log to index itself to the grate (see Figure 76). The right side self locates on the first log. Alignment notches are provided for locating the centre area (see C in Figure 76). Align the front edge of the log with the upright section of the log grate (see D in Figure 76).
3. Insert Log 3 into the groove on the burner top. The groove has a stop at the rear to position the log properly from front to back. Refer to Figure 77.
4. Log 4 sits in a groove molded into the top of the burner top. See the details in Figure 78 showing the indexing key on this log.

5. Install Log 5 with the right side resting on the grate and the right side right up against the right hand firebox liner. The left side sits on a flat section in Log 3. Refer to Figure 79.



Figure 80: Log 6 in Place.

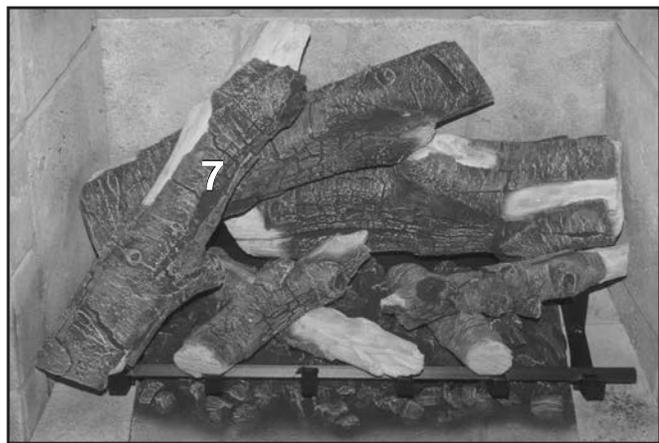


Figure 81: Log 7 in Place.

6. Install Log 6 by resting it across the flat section of Log 5 and locating the front edge across the grate finger as shown in Figure 80.
7. Log 7 sits in between the left panel and the left grate finger and cross the bar of the grate (see Figure 81). There is a notch across Log 2, which this log will locate into. The edge along the back of this log will index into the notch of Log 2.

INSTALLATION SET-UP



Figure 82: Log 8 in Place.



Figure 83: Log 9 in Place.

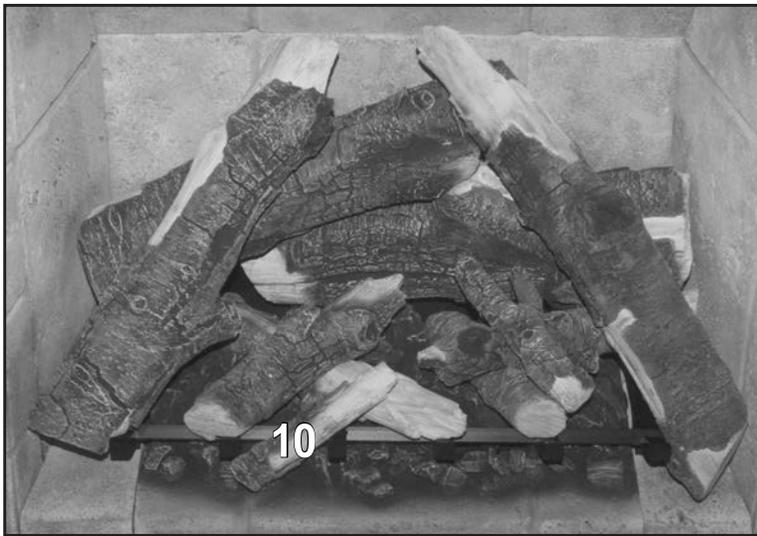


Figure 84: Accent Twig in Place.

8. Situate Log 8 between the right grate finger, the right firebox liner and the grate cross bar (see Figure 82). On the back of the log near the top end is a ceramic pin, this pin sits into a groove on the top of Log 2.
9. Sit the Y shaped Log 9 across Log 4 and 5 as shown in Figure 83.
10. The final little Accent Twig sits on the front ceramic burner accent and the grate finger as shown in Figure 84.

NOTE: Variances in gas quality or log placement may cause some discoloration of the log set to occur.

PORCELAIN PANEL KIT INSTALLATION:

1. Install the porcelain Light Covers over the Light Cover Base. The tabs on the back of the Light Cover slide down behind the Light Cover Base. Refer to Figures 96 & 97.
2. Ensure the Rear Brick Panel Support is in the lower position. The support is located at the back of the firebox (see Figure 61). Remove the Support, if necessary, and move it to the appropriate placement.
3. Install the Rear Firebox Liner. This panel rests on top of the accent lights and Rear Brick Panel Support. It will stay in this location as you install the remaining panels. Refer to Figure 98.

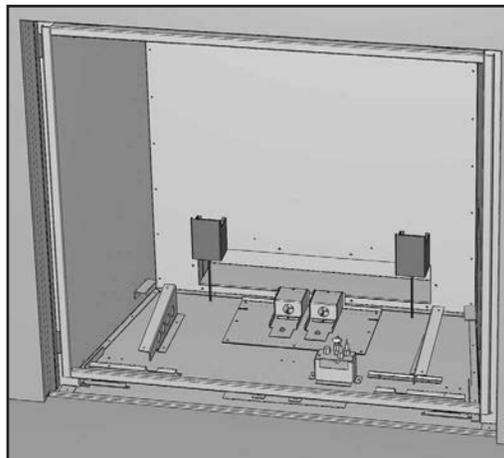


Figure 96: Porcelain Light Covers in Place.

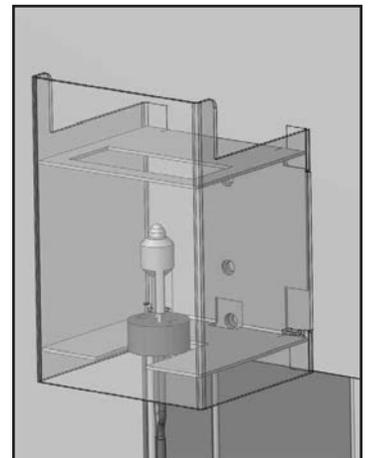


Figure 97: Porcelain Light Covers Close-up.

INSTALLATION SET-UP

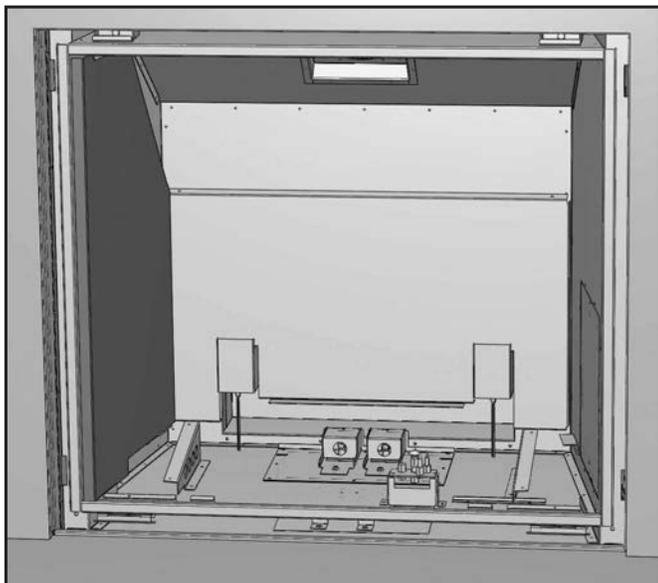


Figure 98: Rear & Left Porcelain Panels in Place.

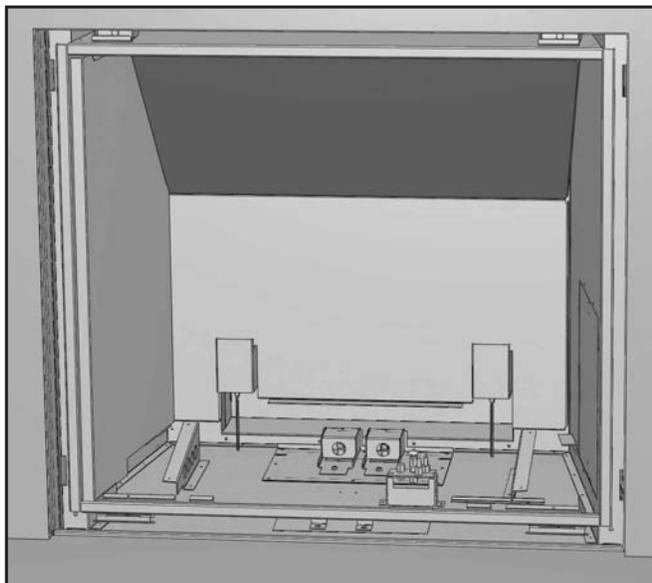


Figure 99: Top Porcelain Panel in Place.

4. Install the Left Firebox Liner Panel; it sits on the bottom front edge of the firebox (see Figure 98), a support bracket at the lower rear of the firebox, and is held in by a retainer at the top of the firebox. Adjust the panel retainers as required.
5. Install the Top Panel by placing it on top of the Rear Panel and behind the Left Panel (see Figure 99). Hold it with one hand or have someone else hold it for you while you place the last panel. **WARNING:** If this panel falls from this location it will possibly break or the paint work will become chipped.
6. Place the Right Firebox Liner Panel in the same manner used for the Left Panel. The vertical edges of the left and right panels should line up with the front edges of the firebox sides. The side panels rest up against the back panel and hold the top panel in position.

SAFETY SCREEN INSTALLATION

The safety screen included with this stove can be removed for cleaning. Removal and re-installation is shown in the steps below.

Warning: The safety screen becomes hot when the unit is operating; ensure that the unit is turned off, and that it has cooled to room temperature before beginning this installation.

REMOVAL:

1. Firmly grip the safety screen with from both sides and gently lift screen off the mounting brackets and pull back (see Figure 100).
2. Place the screen gently out of the way and clean stove as needed.

RE-INSTALLATION:

1. Lift the face upright in front of the fireplace with the four (4) hooks pointing towards the fireplace. Slide the hooks into the corresponding brackets on each side of the cabinet (see Figure 101). Ensure the hooks are secure before releasing the safety screen.

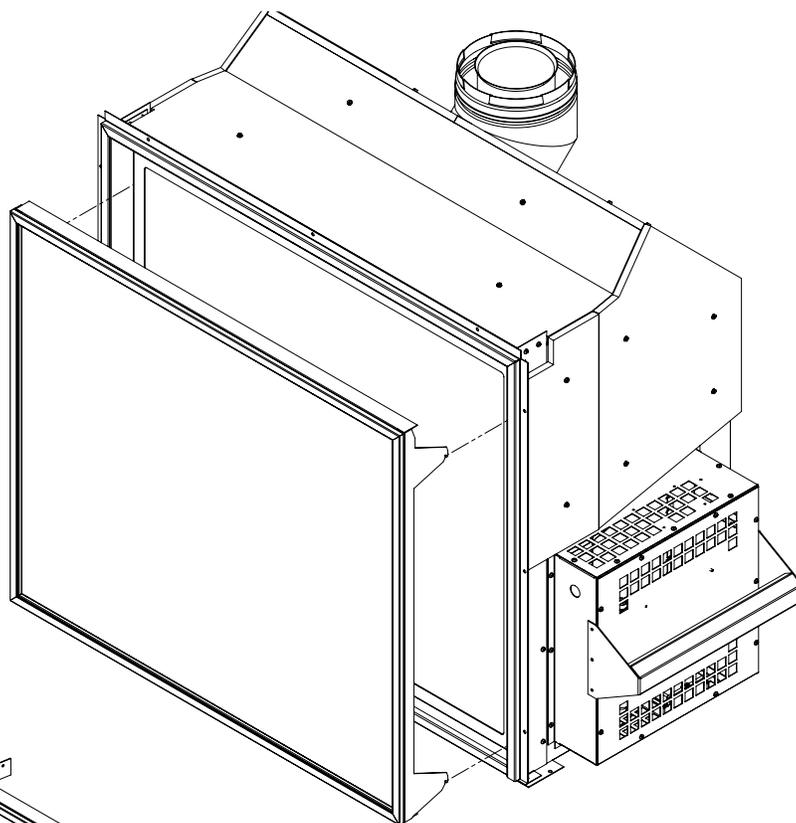


Figure 100: Safety Screen Removal

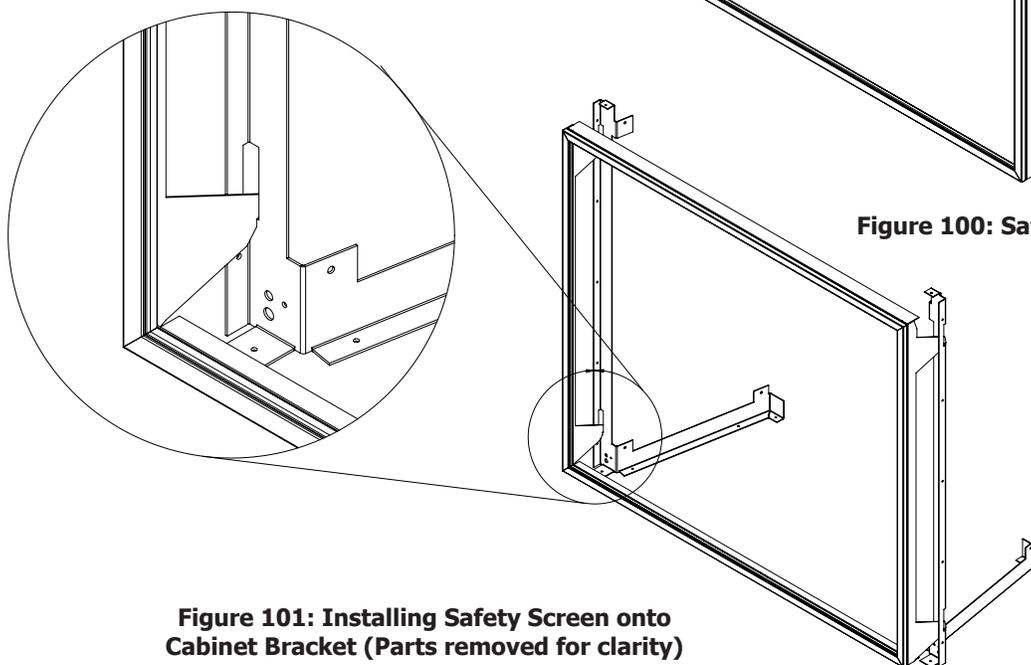


Figure 101: Installing Safety Screen onto Cabinet Bracket (Parts removed for clarity)

WIRING HARNESS

Proflame 2 System with Split Flow - Wiring Diagram

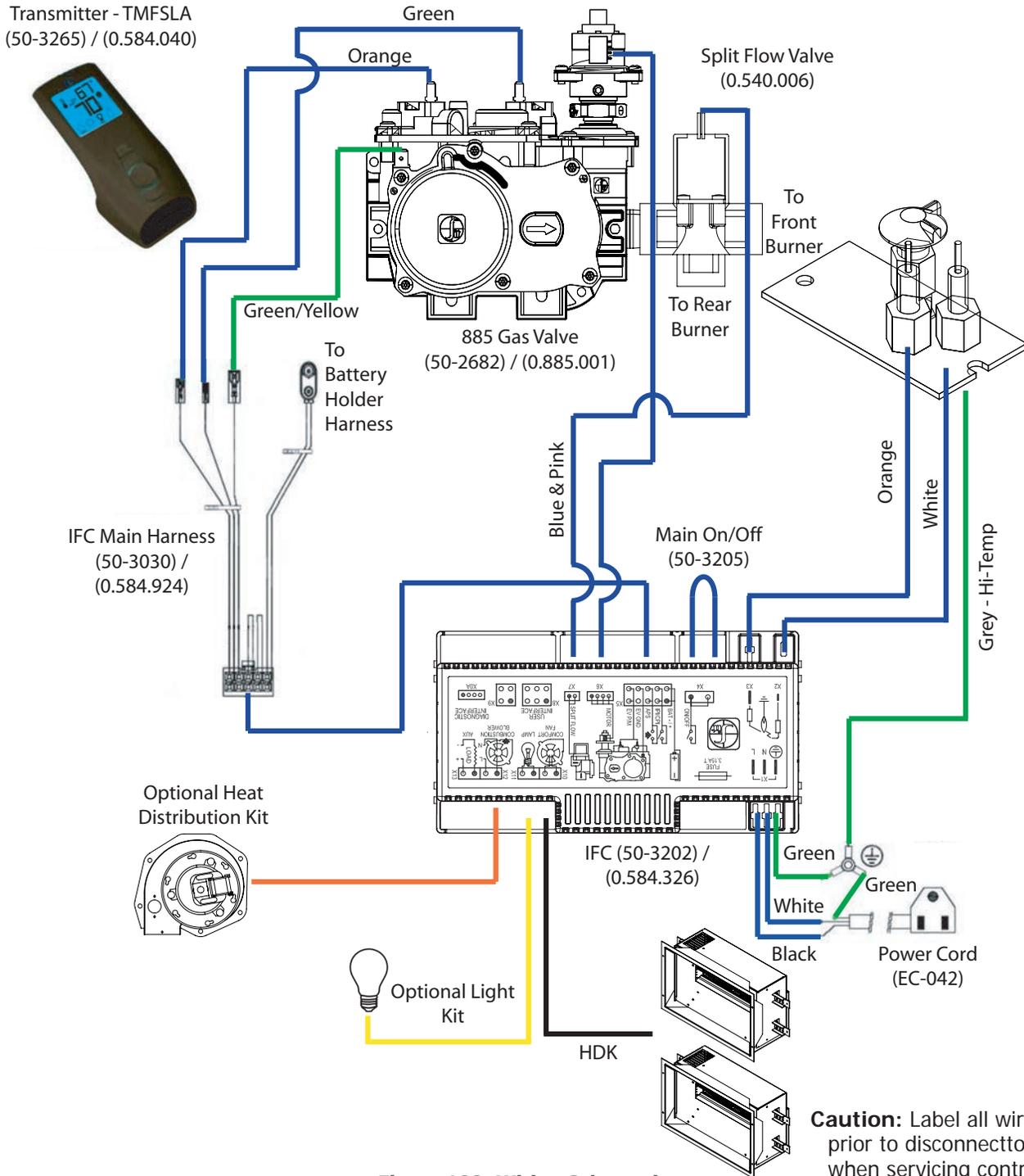


Figure 102: Wiring Schematic.

Caution: Label all wires prior to disconnect when servicing controls, Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

TROUBLESHOOTING

DIAGNOSTIC FLASH CODES:

1. Fail to ignite: If there is no positive ignition, the board will go into lock out and the LED will blink 3 times in intervals until the system is reset.
2. Low battery condition (<4V): the LED indicator will blink one (1) time in intervals.
3. Parasitic Pilot Flame: the LED indicator will blink two (2) times in intervals.
4. System Lock out: the LED indicator will blink three (3) times in intervals.

Additional Ignition Information

1. The Proflame2 IFC will try two (2) times for ignition.
2. Each try for ignition will last approximately 60 seconds.
3. The wait time between the two tries is approximately 35 seconds.

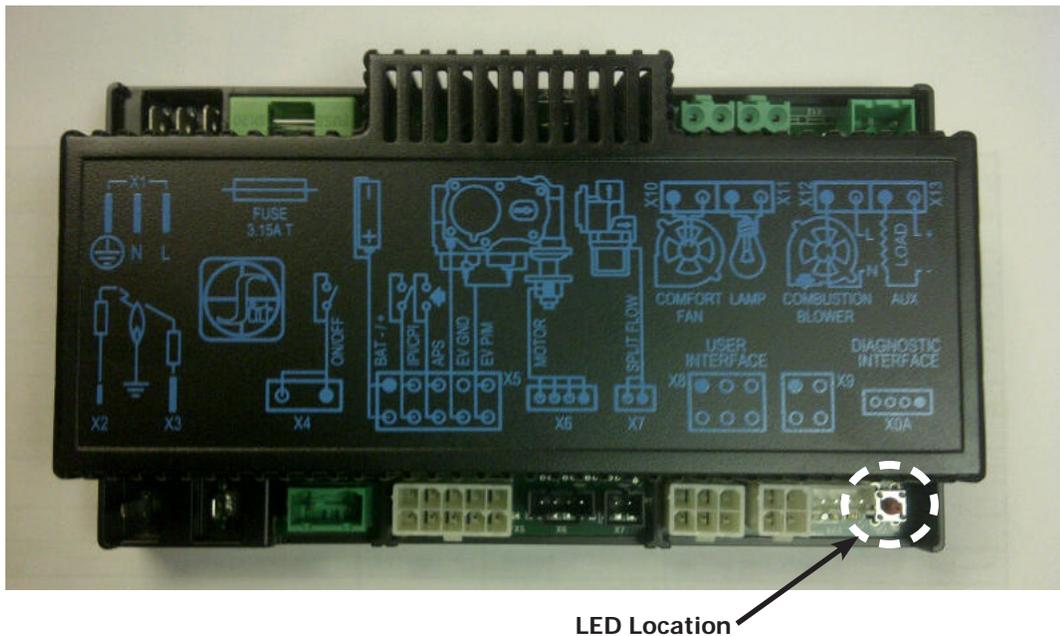


Figure 103: IFC LED Location

TROUBLESHOOTING

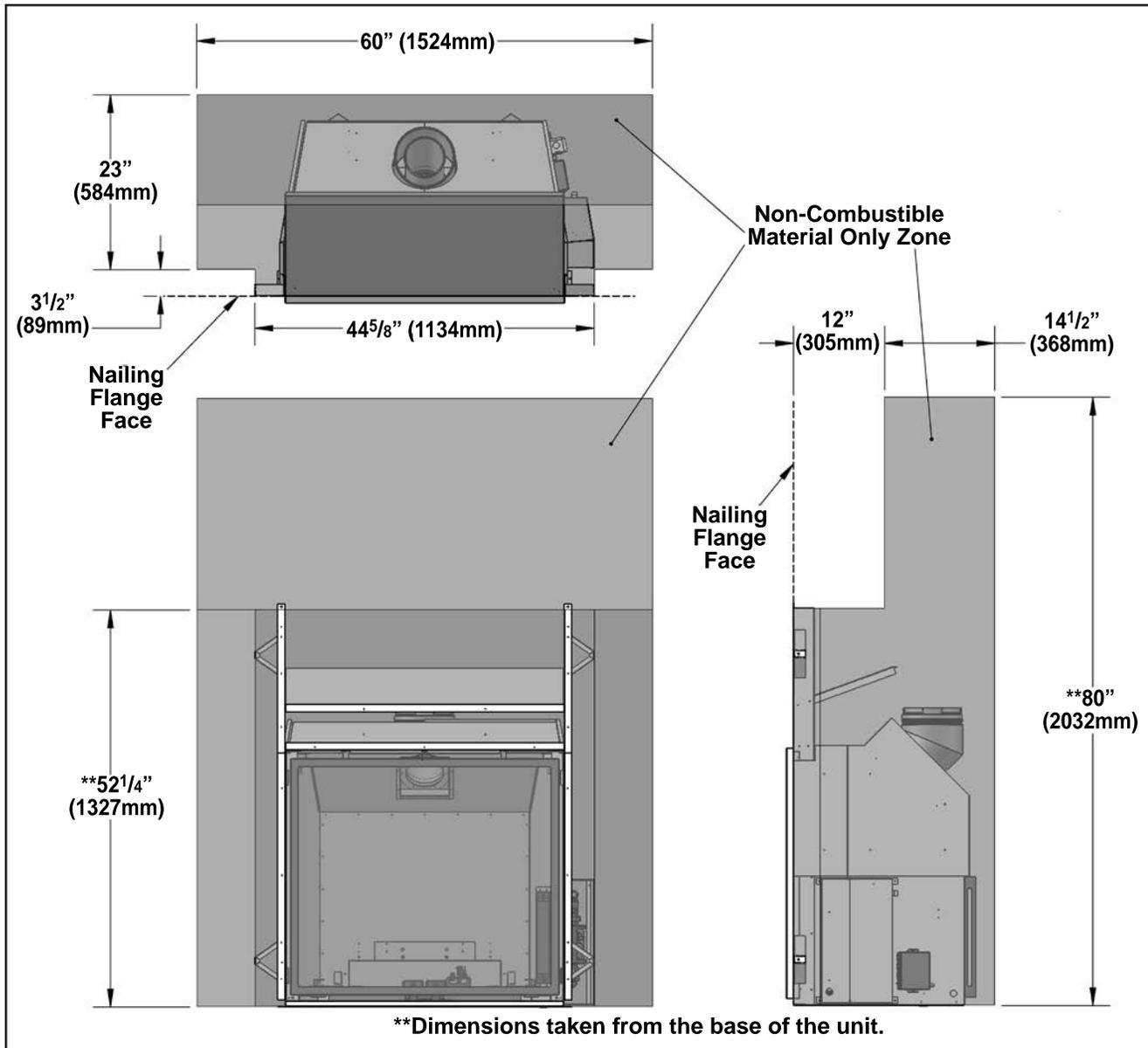
Problem	Possible Cause	Solution
Thermostat does not work	The pilot flame has gone out	· Turn it ON
	The On/Off switch is turn to OFF	
	The thermostat is set too high	· Set the thermostat to a lower temperature
No spark generation	Spark develops near the pilot assembly or could occur onboard	· Check pilot assembly wiring
		· Check for broken or poor connection from the sparker to the electrode
		· Check for the spark shorting or arcing at other locations
		· Check for defective sparker and spark electrode
No pilot flame ignition	No spark from the igniter	· See "no spark generation"
	Air in the gas line	· It takes a while for all the air to purge out of the pilot before gas can reach the pilot and ignite
	Pilot gas pressure dropout upon main burner gas valve opening	· Check gas mains supply and pressure
	No gas flow out of the pilot burner	· Check gas valve wirings and connections to the board
		· Check the pilot burner for obstruction
· Check the wirings and connections between the pilot assembly and the board		
Pilot will not remain lit	Problem with Flame Sensor circuit	· Check for proper connection of the Flame Sensor to the IFC board
		· Check pilot for full flame impingement around Flame Sensor
		· If flame is too small, check gas pressure, adjust pilot rate screw, check pilot head for damage
	· Ensure the ground wire is properly attached to the pilot mounting bracket and that it makes a good electrical connection.	
Restrictor setting	· Use the correct restrictor setting for the venting configuration	
Remote control does not work	The pilot light has gone out	· See "Pilot will not remain lit"
	The remote is too far away from the heater	· Use the remote closer to the heater
	The remote control receiver is turned "OFF"	· Check the remote control instructions
	One of the two remote control or receiver batteries are dead	· Replace the batteries
No reaction to command	Receiver or transmitter batteries are low	· Replace the batteries
	A maximum number of failed ignitions or flame restorations have been reached.	· Remove any possible blocking conditions. See "locking conditions"
		· See how to reset the board from Lockout
	No communication between the remote control and the receiver	· Reprogram the transmitter to the receiver.
· Follow the initializing system for the first time		

TROUBLESHOOTING

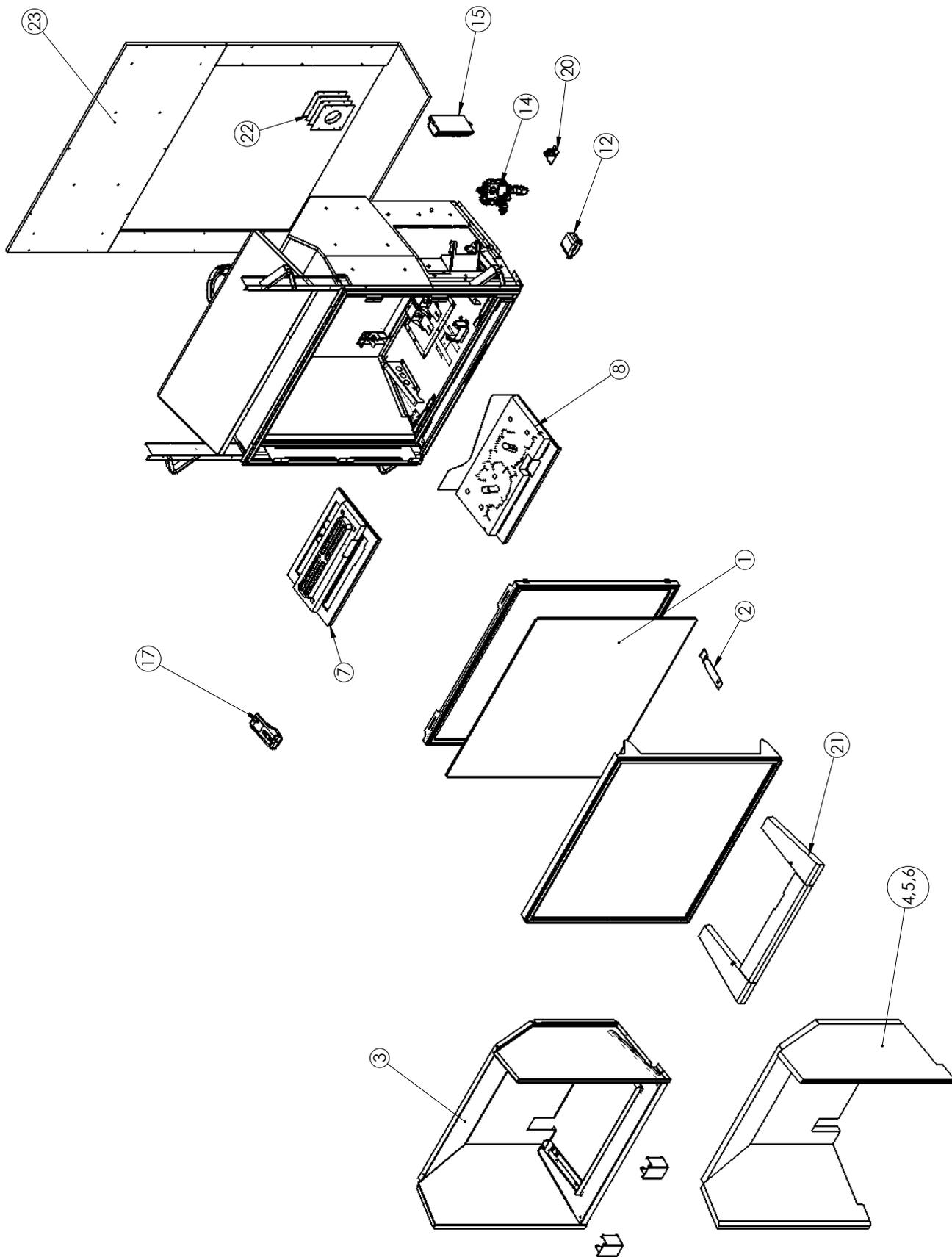
Problem	Possible Cause	Solution
Locking conditions	Reset the Proflame IFC board	· Turn the system off by pressing the ON/OFF button on the transmitter
		· After approximately 2 seconds press the ON/OFF button on the transmitter again.
		· In the manual flame control mode, use the down arrow button to reduce the flame to off, indicated by the word OFF displayed on the transmitter LCD screen.
		· Wait approximately 2 seconds and press the up arrow button, the ignition sequence will start.
		· With the transmitter off, move the slider switch on the receiver to the OFF position.
		· Wait approximately 2 seconds and move the receiver slider switch to the ON position.
Main burners will not start	The pilot flame has gone out	· See "Pilot will not remain lit"
	The remote control is not working correctly	· Replace the batteries
	The thermostat is disconnected or set too high	· Set the thermostat to a lower temperature
	Problem with thermopile circuit	· Check gas line pressure
		· Check wiring to thermostat for breaks · Check for flame impingement on thermopile
Flame lifting	Leak in vent pipe	· Check for leaks in vent connections
	Improper vent configuration	· Check vent configuration with manual
	Terminal may be re-circulating flue gases	· Check to see if terminal is on correctly · May need to install high wind termination cap.
		· Contact dealer
Blue Flames	The heater has just been started	· Normal during start up: flame will yellow as the fireplace heats up
	Improper air shutter adjustment	· Adjust air shutter – contact your dealer
Glass fogs up	Normal condition: after the appliance warms up the glass will be clear.	**Due to additives in gas, glass may get hazy during operation** Clean as needed.
Flames are burning "dirty" or sooting	The logs or glasses are placed incorrectly	· Check log positioning
		· Check level of glasses layout
	Improper air shutter adjustment	· Increase primary air by opening the air shutter and/or by opening the vent restrictor · Check for proper venting and blockage of the vent termination · See also "Burners will not remain lit"
		Incorrect rating input

APPEDIX A - OPTIONAL REDUCED CEILING HEIGHT INSTALLATION

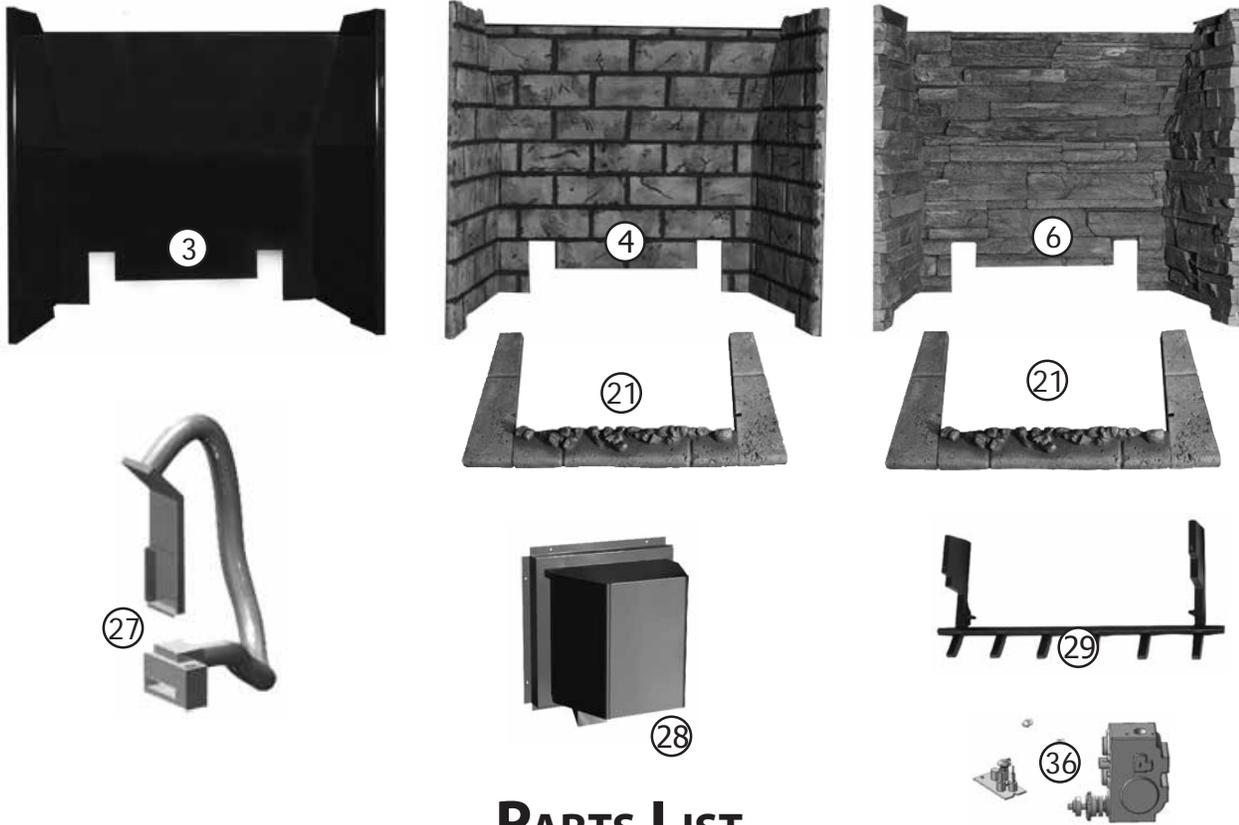
The Q4 can be installed with the reduced ceiling height as shown in this diagram. If you are limited by ceiling heights, particularly when installing a raised hearth, you can install the unit observing the clearances outline in this diagram. The main difference is the install depth is changed to 26½" (673mm) to compensate for the reduced vertical clearances. The width and framing dimensions remain unchanged to the regular installations shown earlier in this manual.



PARTS DIAGRAM



PARTS DIAGRAM - OPTIONS



PARTS LIST

Item	Number	Items
1	50-2002	Glass Door Assembly
2	50-2001	Door Tool
3	50-2214	Panel Set - Porcelain
4	50-2217	Panel Set - Brown Brick
6	50-1946	Panel Set - Ledgestone
8	50-1975	Burner - Log / Ember Bed
9	50-1977	Log Set
12	50-3204	Proflame 2 Battery Holder
14	50-2004	Valve Assembly
15	50-3312	Proflame 2 IFC - Power Vent
17	50-3265	Transmitter
20	50-2010	Pilot Assembly
21	50-2218	Burner Accent Kit - Common Brick
22	50-2011	Vent Restrictor Set
23	50-2012	Fireplace Facing Kit
27	50-3318	Enviro Heat Distribution Kit

Item	Number	Items
28	50-3317	Power Vent Kit
29	50-1976	Cast Grate
36	50-1936	LPG Conversion Kit
36	50-2030	NG Conversion Kit
36	EC-019	Pilot Orifice (Injector) NG Threaded
36	EC-020	Pilot Orifice (Injector) LP Threaded
	30-043	Sit Pilot 1/8" Tube W/end Ferules - 1 Pc
	50-1982	Light Bulbs (Set of 2)
	50-1983	Pilot Flame Sensor (Long Ceramic)
	50-1984	Pilot Bypass Switch
	50-1985	Valve Access Panel Gasket
	50-3064	Owners Manual
	50-3065	Technical Manual
	50-2028	Light Circuit Wire Harness
	50-2029	Main Orifice Tray Gasket
	50-2032	Light Bulb Cover (Specify Colour)
	50-634	Dual Bulb Door Gasket (10ft)
	20-034	Halogen Cycle (Pin Socket)



Warranty for Enviro Gas Products

Sherwood Industries Ltd. ("Sherwood") hereby warrants, subject to the terms and conditions herein set forth, this product against defects in material and workmanship during the specified warranty period starting from the date of original purchase at retail. In the event of a defect of material or workmanship during the specified warranty period, Sherwood reserves the right to make repairs or to assess the replacement of a defective product at Sherwood's factory. The shipping costs are to be paid by the consumer. All warranties by Sherwood are set forth herein and no claim shall be made against Sherwood on any oral warranty or representation.

Conditions

- A completed warranty registration must be submitted to Sherwood within 90 days of original purchase via the online warranty registration page or via the mail-in warranty registration card provided. Have the installer fill in the installation data sheet in the back of the manual for warranty and future reference.
- This warranty applies only to the original owner in the original location from date of install.
- The unit must have been properly installed by a qualified technician or installer, and must meet all local and national building code requirements.
- The warranty does not cover removal and re-installation costs.
- Sherwood Industries Ltd. reserves the right to make changes without notice.
- Sherwood Industries Ltd. and its employees or representatives will not assume any damages, either directly or indirectly caused by improper usage, operation, installation, servicing or maintenance of this appliance.
- A proof of original purchase must be provided by you or the dealer including serial number.
- This warranty does not cover any discoloration of the safety screen mesh.

Exclusions

An expanded list of exclusions is available at www.enviro.com/help/warranty.html

This warranty does not cover:

- Damage as a result of improper usage or abuse.
- Damage caused from over-firing due to incorrect setup or tampering.
- Damage caused by incorrect installation.

To the Dealer

- Provide name, address and telephone number of purchaser and date of purchase.
- Provide date of purchase. Name of installer and dealer. Serial number of the appliance. Nature of complaint, defects or malfunction, description and part # of any parts replaced.
- Pictures or return of damaged or defective product may be required.

To the Distributor

- Sign and verify that work and information are correct.

Sherwood Industries Ltd.

6782 Oldfield Road, Victoria, BC . Canada V8M 2A3
 Online warranty registration: www.enviro.com/warranty/

Category	One Year	Two Year	Limited Lifetime (7yr)
Parts ¹ (unit serial number required)		✓	
Firebox Liner Panels (excluding porcelain)		Ceramic	Steel
Firebox			✓
Heat Exchanger			✓
Burner			✓
Ceramic Logs ²			✓
Ceramic Glass ³	✓		
Pedestal / Legs (excluding finish)			✓
Door Assembly			✓
Surround Panels (excluding finish)			✓
Exterior Panels (excluding finish)			Up to 5 years
Electrical Components		✓	
Exterior Surface Finishing ⁴	✓		
Labour	✓		

¹ Whereas warranty has expired, replacement parts will be warranted for 90 days from part purchase date. Labour not included. Unit serial number required.

² Log set and panels excludes wear and tear or breakage caused by cleaning or service.

³ Glass is covered for thermal breakage. Photos of box, inside of door, and unit serial # must be supplied for breakage due to shipping.

⁴ Exterior Surface finishing covers plating, enamel or paint and excludes colour changes, chipping, and fingerprints. Travel costs not included.

INSTALLATION DATA SHEET

The following information must be recorded by the installer for warranty purposes and future reference.

NAME OF OWNER:

ADDRESS:

PHONE: _____

NAME OF DEALER:

ADDRESS:

PHONE: _____

MODEL: _____
SERIAL NUMBER: _____
DATE OF PURCHASE: _____ (dd/mm/yyyy)
DATE OF INSTALLATION: _____ (dd/mm/yyyy)
 NATURAL GAS (NAT) PROPANE(LPG)
INLET GAS PRESSURE: _____ in wc
MAIN BURNER ORIFICE: _____ # DMS
PILOT ORIFICE # _____ OR _____ in diam.
INSTALLER'S SIGNATURE:

NAME OF INSTALLER:

ADDRESS:

PHONE: _____

MANUFACTURED BY:
SHERWOOD INDUSTRIES LTD.
6782 OLDFIELD RD. SAANICHTON, BC, CANADA V8M 2A3
December 13, 2016
www.enviro.com
C-14977